

Transcript: Malcolm

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Full Transcript

... if you're calling benefits for the card, this is Malcolm. How can I help you? Yeah, hi. I'm an employee of Lenovo, and I just have a couple of general questions. Um, I'm getting ready to retire, and so I wanna know, um, does the insurance stop immediately when I retire or quit, whichever, or does it go on for, like, a month? Or, or, I guess that would be a week, 'cause my e- we get paid weekly. Right. So the way that it works, if you're no longer working for the staffing company... So the, just to give you some information, they take the deduction out a week prior to pay for the following week. So say you worked last week. They took a deduction out to pay for your coverage this week. So say you stop working this week and you don't make any money this week, they won't take out a deduction, so you won't have coverage next week. And so once you go- Right. ... four weeks without having a deduction taken, then your coverage will roll over to COBRA. Or o- if you're no longer working with the company, you a- you can make direct payments up to four weeks, but after four weeks, you'll no longer have active coverage. So basically, rather is you make direct payments or you just don't take deductions for four weeks. After four weeks, you'll no longer have coverage and it'll go into COBRA. Right. Okay. So if I, uh, if I just work part-time, even if it's just one day, that would be enough to pay for my insurance, right? I wouldn't be able to say yes to that, 'cause it's totally up to your staffing company's discretion. Because basically what, what I've seen in the past, if you don't make enough money, they won't make those deductions happen. Simply Yeah. Just so you can have more money. Well, yeah. I get that. Okay. All right. Um, that's all I needed. Okay. Thanks. No problem, sir. Hope you have a great weekend, man. Thanks. Bye. Bye. Hello? Hello? Hello? Yeah, it didn't disconnect, I guess. Oh, I'm just g- W- did you have any more questions? No. Thanks. All right. You have a great weekend. No problem. Thanks for calling benefits with the card. You, too. See you.

Conversation Format

Speaker speaker_0: ... if you're calling benefits for the card, this is Malcolm. How can I help you?

Speaker speaker_1: Yeah, hi. I'm an employee of Lenovo, and I just have a couple of general questions. Um, I'm getting ready to retire, and so I wanna know, um, does the insurance stop immediately when I retire or quit, whichever, or does it go on for, like, a month? Or, or, I guess that would be a week, 'cause my e- we get paid weekly.

Speaker speaker_0: Right. So the way that it works, if you're no longer working for the staffing company... So the, just to give you some information, they take the deduction out a week prior

to pay for the following week. So say you worked last week. They took a deduction out to pay for your coverage this week. So say you stop working this week and you don't make any money this week, they won't take out a deduction, so you won't have coverage next week. And so once you go-

Speaker speaker_1: Right.

Speaker speaker_0: ... four weeks without having a deduction taken, then your coverage will roll over to COBRA. Or o- if you're no longer working with the company, you a- you can make direct payments up to four weeks, but after four weeks, you'll no longer have active coverage. So basically, rather is you make direct payments or you just don't take deductions for four weeks. After four weeks, you'll no longer have coverage and it'll go into COBRA.

Speaker speaker_1: Right. Okay. So if I, uh, if I just work part-time, even if it's just one day, that would be enough to pay for my insurance, right?

Speaker speaker_0: I wouldn't be able to say yes to that, 'cause it's totally up to your staffing company's discretion. Because basically what, what I've seen in the past, if you don't make enough money, they won't make those deductions happen. Simply

Speaker speaker_2: Yeah.

Speaker speaker_0: Just so you can have more money.

Speaker speaker_1: Well, yeah. I get that. Okay. All right. Um, that's all I needed. Okay. Thanks.

Speaker speaker_0: No problem, sir. Hope you have a great weekend, man.

Speaker speaker_1: Thanks. Bye.

Speaker speaker_0: Bye.

Speaker speaker_2: Hello? Hello?

Speaker speaker_0: Hello?

Speaker speaker_2: Yeah, it didn't disconnect, I guess.

Speaker speaker_0: Oh, I'm just g- W- did you have any more questions?

Speaker speaker_2: No. Thanks.

Speaker speaker_0: All right. You have a great weekend. No problem. Thanks for calling benefits with the card.

Speaker speaker_2: You, too.

Speaker speaker_0: See you.