

Transcript: Malcolm

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thanks for calling Benefits in the Car. This is Malcolm. How can I help you? Hello? How can I help you today? Yes, I just received a pro- I just received a, a message from you from this number. And, um, my name is Satnam Singh and then, um, I want to just ask you what kind of benefit you have it? What, this is for health insurance. What staffing company do you work for? Oh, this is a health insurance. Okay, okay, okay. What staffing company do you work for? I'm sorry? What staffing company do you work for? Yeah, working in a, uh, poly tenement, but now they just dismissed me. So you're no longer working with the staffing company? Hello? Hello? Are you no, are you no longer working with the staffing company? No, um, I'm not working in, um, that poly tenement anymore. They dismissed me. You're no longer working with the staffing company? No. Okay, so you, you have to be working with the staffing company in order to get insurance. That's the medical insurance or like the, the other, the life insurance, or the insurance from the company? For the, in order to get enrolled into the coverage, you have to be actually working with the company because it's taken out of your paycheck weekly. Oh, okay. I, I got it. So kind of some, some, uh, places have that we can, uh, call them as a 401, that, like, you know, we have to put some money and then some more with those, like, put it frankly. Okay. I understand. But I'm not working anymore. Okay. Thank you so much, sir. No problem. Thanks for calling Benefits in the Car. I hope you have a great rest of your week. You too. Thank you. See you. Bye. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thanks for calling Benefits in the Car. This is Malcolm. How can I help you?

Speaker speaker_2: Hello?

Speaker speaker_1: How can I help you today?

Speaker speaker_2: Yes, I just received a pro- I just received a, a message from you from this number. And, um, my name is Satnam Singh and then, um, I want to just ask you what kind of benefit you have it?

Speaker speaker_1: What, this is for health insurance. What staffing company do you work for?

Speaker speaker_2: Oh, this is a health insurance. Okay, okay, okay.

Speaker speaker_1: What staffing company do you work for?

Speaker speaker_2: I'm sorry?

Speaker speaker_1: What staffing company do you work for?

Speaker speaker_2: Yeah, working in a, uh, poly tenement, but now they just dismissed me.

Speaker speaker_1: So you're no longer working with the staffing company? Hello?

Speaker speaker_2: Hello?

Speaker speaker_1: Are you no, are you no longer working with the staffing company?

Speaker speaker_2: No, um, I'm not working in, um, that poly tenement anymore. They dismissed me.

Speaker speaker_1: You're no longer working with the staffing company?

Speaker speaker_2: No.

Speaker speaker_1: Okay, so you, you have to be working with the staffing company in order to get insurance.

Speaker speaker_2: That's the medical insurance or like the, the other, the life insurance, or the insurance from the company?

Speaker speaker_1: For the, in order to get enrolled into the coverage, you have to be actually working with the company because it's taken out of your paycheck weekly.

Speaker speaker_2: Oh, okay. I, I got it. So kind of some, some, uh, places have that we can, uh, call them as a 401, that, like, you know, we have to put some money and then some more with those, like, put it frankly. Okay. I understand. But I'm not working anymore. Okay. Thank you so much, sir.

Speaker speaker_1: No problem. Thanks for calling Benefits in the Car. I hope you have a great rest of your week.

Speaker speaker_2: You too. Thank you.

Speaker speaker_1: See you. Bye.

Speaker speaker_2: Bye.