

## **Transcript: Malcolm**

**Nash-5717154774958080-5253146640957440**

### **Full Transcript**

Pay for Time Benefits and a Card, this is Malcolm. How can I help you? Um, yeah, I'm just call to- calling to waive my, uh, insurance plan. All right. What staffing company do you work for? Uh, what's- what's the staffing company name? What's the staffing company's name? Uh, American Staffing- American Staffing. ... Staff Corp. Ameri- American Staff Corp. American Staff Corp? Yeah. What's the last four of your social? 7798. First name? Bradley. You said last four is 7798? Yes, sir. Are you a brand new hire? Do what? Are you a brand new hire? Yes. Yes. All right, so I'm going to have to add you in the system And what's your full social? 44492 7798. You said 44492 7798? Yes, sir. And how do you spell your first name? Bradley, B-A-R-D-L-E-Y. Last name? Smith. Address? 4548 West 64th Place, Tulsa, Oklahoma 74132. And what's the city name? Tulsa, Oklahoma. Tulsa, Oklahoma. And the zip code? 74132, 74132. Date of birth? 4/5/77. Email? bradleysmith, five ones and then a five, @gmail.com. And your phone number? 918-805-4362. Thank you. All right. I got that decline for you, Mr. Smith. Was there anything else I can help you with today? No, that was it. Pay for Time Benefits and a Card. Hope you have a great rest of your day. Thank you. All right.

### **Conversation Format**

Speaker speaker\_0: Pay for Time Benefits and a Card, this is Malcolm. How can I help you?

Speaker speaker\_1: Um, yeah, I'm just call to- calling to waive my, uh, insurance plan.

Speaker speaker\_0: All right. What staffing company do you work for?

Speaker speaker\_1: Uh, what's- what's the staffing company name? What's the staffing company's name?

Speaker speaker\_2: Uh, American Staffing-

Speaker speaker\_1: American Staffing.

Speaker speaker\_2: ... Staff Corp.

Speaker speaker\_1: Ameri- American Staff Corp.

Speaker speaker\_0: American Staff Corp?

Speaker speaker\_1: Yeah.

Speaker speaker\_0: What's the last four of your social?

Speaker speaker\_1: 7798.

Speaker speaker\_0: First name?

Speaker speaker\_1: Bradley.

Speaker speaker\_0: You said last four is 7798?

Speaker speaker\_1: Yes, sir.

Speaker speaker\_0: Are you a brand new hire?

Speaker speaker\_1: Do what?

Speaker speaker\_0: Are you a brand new hire?

Speaker speaker\_2: Yes.

Speaker speaker\_1: Yes.

Speaker speaker\_0: All right, so I'm going to have to add you in the system And what's your full social?

Speaker speaker\_1: 44492 7798.

Speaker speaker\_0: You said 44492 7798?

Speaker speaker\_1: Yes, sir.

Speaker speaker\_0: And how do you spell your first name?

Speaker speaker\_1: Bradley, B-A-R-D-L-E-Y.

Speaker speaker\_0: Last name?

Speaker speaker\_1: Smith.

Speaker speaker\_0: Address?

Speaker speaker\_1: 4548 West 64th Place, Tulsa, Oklahoma 74132.

Speaker speaker\_0: And what's the city name?

Speaker speaker\_1: Tulsa, Oklahoma.

Speaker speaker\_0: Tulsa, Oklahoma. And the zip code?

Speaker speaker\_1: 74132, 74132.

Speaker speaker\_0: Date of birth?

Speaker speaker\_1: 4/5/77.

Speaker speaker\_0: Email?

Speaker speaker\_1: bradleysmith, five ones and then a five, @gmail.com.

Speaker speaker\_0: And your phone number?

Speaker speaker\_1: 918-805-4362.

Speaker speaker\_0: Thank you. All right. I got that decline for you, Mr. Smith. Was there anything else I can help you with today?

Speaker speaker\_1: No, that was it.

Speaker speaker\_0: Pay for Time Benefits and a Card. Hope you have a great rest of your day.

Speaker speaker\_1: Thank you.

Speaker speaker\_0: All right.