

Transcript: Malcolm

Nash-5681234961186816-4822649892978688

Full Transcript

Your call may be monitored- Hello. ... or recorded for quality assurance purposes. Hello? Is this Ms. Smith? Yeah. Is this Ms. Smith? Hey, it's Michael from Inverse speaking. So to give you... I've got a little update for you. So, it looks like you want to reach out to ATC directly. They'll be the ones to be able to calculate the... uh, answer that question that you were asking earlier about the 9.02%. Mm-hmm. That 516-750 number? Yes, ma'am. So y... and then also, the back office said they will be emailing APC to let them know that you're reaching out to them as well. All right. Thank you so much. I did call them. I'm just waiting for a call back. Okay. I just wanted to do that and check with them. But I appreciate you looking into it. Yeah, I appreciate it very much. No problem. All right. Have a good holiday. You too. Thank you. Thanks. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored-

Speaker speaker_1: Hello.

Speaker speaker_0: ... or recorded for quality assurance purposes.

Speaker speaker_1: Hello?

Speaker speaker_2: Is this Ms. Smith?

Speaker speaker_1: Yeah.

Speaker speaker_2: Is this Ms. Smith? Hey, it's Michael from Inverse speaking. So to give you... I've got a little update for you. So, it looks like you want to reach out to ATC directly. They'll be the ones to be able to calculate the... uh, answer that question that you were asking earlier about the 9.02%.

Speaker speaker_1: Mm-hmm. That 516-750 number?

Speaker speaker_2: Yes, ma'am. So y... and then also, the back office said they will be emailing APC to let them know that you're reaching out to them as well.

Speaker speaker_1: All right. Thank you so much. I did call them. I'm just waiting for a call back.

Speaker speaker_2: Okay. I just wanted to do that and check with them.

Speaker speaker_1: But I appreciate you looking into it. Yeah, I appreciate it very much.

Speaker speaker_2: No problem.

Speaker speaker_1: All right. Have a good holiday.

Speaker speaker_2: You too. Thank you.

Speaker speaker_1: Thanks. Bye-bye.

Speaker speaker_2: Bye.