

Transcript: Malcolm

Nash-5674124497600512-4764944311992320

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thanks for calling Benefits in a Card. This is Malcolm, how can I help you? Hey, um, I was just, um, checking my, uh, voice mail and, um, I had got, um, a message that said... I'm with, um, Hospitality, um, Solution, and, um, I was trying to get an understanding of the benefits on the card with... Can you explain that? So we're a plan administrator for health insurance for staffing companies. We just get you enrolled or unenrolled from the health insurance offered through Hospitality Staffing Solutions. Oh, okay. Um, what information do you need? Just the last four of your Social. Oh, okay. I have it. Hello? Yes, sir?

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thanks for calling Benefits in a Card. This is Malcolm, how can I help you?

Speaker speaker_2: Hey, um, I was just, um, checking my, uh, voice mail and, um, I had got, um, a message that said... I'm with, um, Hospitality, um, Solution, and, um, I was trying to get an understanding of the benefits on the card with... Can you explain that?

Speaker speaker_1: So we're a plan administrator for health insurance for staffing companies. We just get you enrolled or unenrolled from the health insurance offered through Hospitality Staffing Solutions.

Speaker speaker_2: Oh, okay. Um, what information do you need?

Speaker speaker_1: Just the last four of your Social.

Speaker speaker_2: Oh, okay. I have it. Hello?

Speaker speaker_1: Yes, sir?