

Transcript: Malcolm

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Full Transcript

Hey, it's, um, Benefits in the Card. This is Malcolm. How can I help you? Yes, I was, um, calling about benefits. I just got hired with WorkSmart and I was calling to decline the, uh, coverage. I do not want it. So you want to decline it? Yes. All right, this last four of your social. 3607. First name? Camisha Rucker. Okay. For security purposes can you provide address and date of birth for me? 1216 Buffer Road, Overton, Georgia 30635. And date of birth, January 31st, 1993. Okay. I, I got that declined for you, Ms. Rucker. Was there anything else I can help you with today? No, that's be all. All right. Thanks for calling Benefits in the Card. I hope you have a great rest of your week. All right. Thank you. Mm-hmm.

Conversation Format

Speaker speaker_0: Hey, it's, um, Benefits in the Card. This is Malcolm. How can I help you?

Speaker speaker_1: Yes, I was, um, calling about benefits. I just got hired with WorkSmart and I was calling to decline the, uh, coverage. I do not want it.

Speaker speaker_0: So you want to decline it?

Speaker speaker_1: Yes.

Speaker speaker_0: All right, this last four of your social.

Speaker speaker_1: 3607.

Speaker speaker_0: First name?

Speaker speaker_1: Camisha Rucker.

Speaker speaker_0: Okay. For security purposes can you provide address and date of birth for me?

Speaker speaker_1: 1216 Buffer Road, Overton, Georgia 30635. And date of birth, January 31st, 1993.

Speaker speaker_0: Okay. I, I got that declined for you, Ms. Rucker. Was there anything else I can help you with today?

Speaker speaker_1: No, that's be all.

Speaker speaker_0: All right. Thanks for calling Benefits in the Card. I hope you have a great rest of your week.

Speaker speaker_1: All right. Thank you.

Speaker speaker_0: Mm-hmm.