

Transcript: Malcolm

Nash-5651017330900992-6343007873843200

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thanks for calling Benefits Incarnate, this is Malcolm, how can I help you? Yes, this is a Kobe Johnson. I just got a text from y'all. What did the text say, sir? Uh, it was saying... I had been working there... They were saying 30 days before I get a check. So I gotta work another whole two weeks till I get paid again? Hello? Sir, I'm not sure what you're referring to. What staffing company do you work for? Uh, the, The Right Track. Leg-, Lego, Lego. You said, "The right track"? The Track. Lego, at the Lego place. It has to text me. I need to know the staffing company you went through to get that job, sir. Oh, I'm gonna have to look it up there. What did the text message say, sir? Hold on. Staffing. Hello? It's a staffing company. Lego. What's the name of the staffing company, sir? Can you read the text message to me? Let me see. It ain't showing no more. There you go. On Track. T-R-A-C-K. Okay, so the... And what did the message say? You have 30 days for a paycheck email call before ending. Oh, wait. So yes, that's a automatic text going out to new hires congratulating them on getting the job, but on track in letting them know they have 30 days to get enrolled into the health insurance offer through On Track. Okay. All right. Okay, okay y- Was there anything I can help you with today, sir? Okay. They, they want me to come in tomorrow. They had, they had told me to slow me down because it was slow. Now they calling me tomorrow. They, they sent me a text for me to come in tomorrow. Okay. Well, is there anything I can help you with today, sir? No, that's it. Thank you, sir. No problem. Thanks for calling Benefits Incarnate. I hope you have a great rest of your week. All right. You too. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thanks for calling Benefits Incarnate, this is Malcolm, how can I help you?

Speaker speaker_2: Yes, this is a Kobe Johnson. I just got a text from y'all.

Speaker speaker_1: What did the text say, sir?

Speaker speaker_2: Uh, it was saying... I had been working there... They were saying 30 days before I get a check. So I gotta work another whole two weeks till I get paid again? Hello?

Speaker speaker_1: Sir, I'm not sure what you're referring to. What staffing company do you work for?

Speaker speaker_2: Uh, the, The Right Track. Leg-, Lego, Lego.

Speaker speaker_1: You said, "The right track"?

Speaker speaker_2: The Track. Lego, at the Lego place. It has to text me.

Speaker speaker_1: I need to know the staffing company you went through to get that job, sir.

Speaker speaker_2: Oh, I'm gonna have to look it up there.

Speaker speaker_1: What did the text message say, sir?

Speaker speaker_2: Hold on. Staffing.

Speaker speaker_1: Hello?

Speaker speaker_2: It's a staffing company. Lego.

Speaker speaker_1: What's the name of the staffing company, sir? Can you read the text message to me?

Speaker speaker_2: Let me see. It ain't showing no more.

Speaker speaker_0: There you go.

Speaker speaker_2: On Track. T-R-A-C-K.

Speaker speaker_1: Okay, so the... And what did the message say?

Speaker speaker_2: You have 30 days for a paycheck email call before ending. Oh, wait.

Speaker speaker_1: So yes, that's a automatic text going out to new hires congratulating them on getting the job, but on track in letting them know they have 30 days to get enrolled into the health insurance offer through On Track.

Speaker speaker_2: Okay. All right. Okay, okay y-

Speaker speaker_1: Was there anything I can help you with today, sir?

Speaker speaker_2: Okay. They, they want me to come in tomorrow. They had, they had told me to slow me down because it was slow. Now they calling me tomorrow. They, they sent me a text for me to come in tomorrow.

Speaker speaker_1: Okay. Well, is there anything I can help you with today, sir?

Speaker speaker_2: No, that's it. Thank you, sir.

Speaker speaker_1: No problem. Thanks for calling Benefits Incarnate. I hope you have a great rest of your week.

Speaker speaker_2: All right. You too.

Speaker speaker_1: Thank you.