

Transcript: Malcolm

Nash-5621331796639744-4780780490801152

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hey, is this Mr. Smith? Who's calling? This is Malcolm with Benefits and a Card, I'm calling in regards to your enrollment form with Site Staffing. Oh, yes, yes. So it looks like you left your form blank and we're just calling to verify if you wanted to get enrolled into the health insurance offered through staf- uh, Site Staffing. Okay, with Site Staffing? Yes, sir. Okay. What is, what is it again? This is for the health insurance portion for Site Staffing, you left your form blank and we're calling to verify if you wanted to get enrolled or not. Oh no, I, uh, already got my, uh, health insurance. O- Well, that's all I- Yeah, I do have- I hope you have a... Uh, go ahead. Okay, yeah, that was it, I got that already done and taken care of. Okay. Well, that's all I needed from you, Mr. Smith. I hope you have a great rest of your day, man. Okay, thank you so much. No problem.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hey, is this Mr. Smith?

Speaker speaker_2: Who's calling?

Speaker speaker_1: This is Malcolm with Benefits and a Card, I'm calling in regards to your enrollment form with Site Staffing.

Speaker speaker_2: Oh, yes, yes.

Speaker speaker_1: So it looks like you left your form blank and we're just calling to verify if you wanted to get enrolled into the health insurance offered through staf- uh, Site Staffing.

Speaker speaker_2: Okay, with Site Staffing?

Speaker speaker_1: Yes, sir.

Speaker speaker_2: Okay. What is, what is it again?

Speaker speaker_1: This is for the health insurance portion for Site Staffing, you left your form blank and we're calling to verify if you wanted to get enrolled or not.

Speaker speaker_2: Oh no, I, uh, already got my, uh, health insurance.

Speaker speaker_1: O- Well, that's all I-

Speaker speaker_2: Yeah, I do have-

Speaker speaker_1: I hope you have a... Uh, go ahead.

Speaker speaker_2: Okay, yeah, that was it, I got that already done and taken care of.

Speaker speaker_1: Okay. Well, that's all I needed from you, Mr. Smith. I hope you have a great rest of your day, man.

Speaker speaker_2: Okay, thank you so much.

Speaker speaker_1: No problem.