

Transcript: Malcolm

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Full Transcript

Thank you for calling Ben and Erica's Rent-A-Car. This is Malcolm. How can I help you?
Hello. Hello? Thanks for calling Ben and Erica's Rent-A-Car. This is Malcolm. How can I help you? Uh, my name is Mario Flores Exiles. I'm calling about something. I see this number call me, like, couple, couple weeks ago. Couple weeks ago, you know? Hello. Like, 10 minutes ago, but I need to know more about this call. Say that again, sir. Are you calling 'cause you received a phone call from us? Yeah. Like, 10 minutes ago. Okay, good. Did they leave you a voicemail? Yeah. Did you get an email? Who is it, sir? Tell him who you are. He told you the number, and now he's asking if I'm going to work. Oh, sorry. I didn't answer. What staffing company do you work for? You say that. I'm working for Nolly. I'm working for Nolly. What staffing company, sir? Nolly. Like, N-O-L-Y. Nolly. f90. What's the last four of your social security? No, f91. What's the last four of your social security number, sir? Oh, okay.

Conversation Format

Speaker speaker_0: Thank you for calling Ben and Erica's Rent-A-Car. This is Malcolm. How can I help you?

Speaker speaker_1: Hello. Hello?

Speaker speaker_0: Thanks for calling Ben and Erica's Rent-A-Car. This is Malcolm. How can I help you?

Speaker speaker_1: Uh, my name is Mario Flores Exiles. I'm calling about something. I see this number call me, like, couple, couple weeks ago. Couple weeks ago, you know?

Speaker speaker_2: Hello.

Speaker speaker_1: Like, 10 minutes ago, but I need to know more about this call.

Speaker speaker_0: Say that again, sir. Are you calling 'cause you received a phone call from us?

Speaker speaker_1: Yeah. Like, 10 minutes ago.

Speaker speaker_0: Okay, good. Did they leave you a voicemail?

Speaker speaker_1: Yeah.

Speaker speaker_2: Did you get an email?

Speaker speaker_0: Who is it, sir?

Speaker speaker_2: Tell him who you are.

Speaker speaker_1: He told you the number, and now he's asking if I'm going to work. Oh, sorry. I didn't answer.

Speaker speaker_0: What staffing company do you work for?

Speaker speaker_2: You say that.

Speaker speaker_1: I'm working for Nolly. I'm working for Nolly.

Speaker speaker_0: What staffing company, sir?

Speaker speaker_1: Nolly. Like, N-O-L-Y. Nolly. f90.

Speaker speaker_0: What's the last four of your social security?

Speaker speaker_2: No, f91.

Speaker speaker_0: What's the last four of your social security number, sir?

Speaker speaker_1: Oh, okay.