

Transcript: Malcolm

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Full Transcript

Thanks for calling Benefits on Your Card. This is Malcolm, how can I help you? Yes, I'm calling to opt out of the, um, option to have the, the medical, um, card or whatever that is. What is the last, last company you work for? I work for Surge. The last four of your social? 8627. First name? David. Last name? Hickle. H-I-C-K-L-E. And for security purposes can you leave by address and date of birth for me? 11034 Ash Street, Lot Number 2, Lakeview, Ohio, 43331, 7/30/1977. Yeah. All right. I got that decline for you, Mr. David. Was there anything else I can help you with today? No, that's it. I just figured I better call now because the 30 days is, um probably today, so. All right. If there's nothing else, thanks for calling Benefits On The Card. Hope you have a great rest of your week, ma'am. Okay. Yep, thank you. You too. Thank you.

Conversation Format

Speaker speaker_0: Thanks for calling Benefits on Your Card. This is Malcolm, how can I help you?

Speaker speaker_1: Yes, I'm calling to opt out of the, um, option to have the, the medical, um, card or whatever that is.

Speaker speaker_0: What is the last, last company you work for?

Speaker speaker_1: I work for Surge.

Speaker speaker_0: The last four of your social?

Speaker speaker_1: 8627.

Speaker speaker_0: First name?

Speaker speaker_1: David.

Speaker speaker_0: Last name?

Speaker speaker_1: Hickle. H-I-C-K-L-E.

Speaker speaker_0: And for security purposes can you leave by address and date of birth for me?

Speaker speaker_1: 11034 Ash Street, Lot Number 2, Lakeview, Ohio, 43331, 7/30/1977.

Speaker speaker_0: Yeah. All right. I got that decline for you, Mr. David. Was there anything else I can help you with today?

Speaker speaker_1: No, that's it. I just figured I better call now because the 30 days is, um probably today, so.

Speaker speaker_0: All right. If there's nothing else, thanks for calling Benefits On The Card. Hope you have a great rest of your week, ma'am.

Speaker speaker_1: Okay. Yep, thank you. You too.

Speaker speaker_0: Thank you.