Transcript: Malcolm

Nash-5572925364584448-6684000252280832

## **Full Transcript**

You call has been forwarded to an automated voice messaging system. Your call is being recorded for quality assurance purposes. Charles Maupit. Is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five. Hey, Mr. Charles. This is Malcolm with Benefits in the Card calling in regards to your enrollment form at Hamilton Record Group. Looks like you selected you wanted coverage for yourself and then you also selected to not participate, so we're just calling to verify if you wanted to get enrolled into the coverage or not. Until we hear from you, we will be declining the coverage. You do have 30 days from the date you receive your first paycheck to get enrolled in any coverage. If you have any questions, feel free to give us a call back at 1-800-497-4856. We're open 8:00 A.M. to 8:00 P.M. Eastern Time, Monday through Friday. Thank you and have a great day.

## **Conversation Format**

Speaker speaker\_0: You call has been forwarded to an automated voice messaging system. Your call is being recorded for quality assurance purposes.

Speaker speaker\_1: Charles Maupit.

Speaker speaker\_0: Is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five.

Speaker speaker\_2: Hey, Mr. Charles. This is Malcolm with Benefits in the Card calling in regards to your enrollment form at Hamilton Record Group. Looks like you selected you wanted coverage for yourself and then you also selected to not participate, so we're just calling to verify if you wanted to get enrolled into the coverage or not. Until we hear from you, we will be declining the coverage. You do have 30 days from the date you receive your first paycheck to get enrolled in any coverage. If you have any questions, feel free to give us a call back at 1-800-497-4856. We're open 8:00 A.M. to 8:00 P.M. Eastern Time, Monday through Friday. Thank you and have a great day.