

## **Transcript: Malcolm**

**Nash-5568466593038336-5267555882680320**

### **Full Transcript**

This stuff benefits in the car, this is mouth, I'm not going to help you. It's always, uh, wanting to un-enroll from your, uh- What staffing company do you work for? Uh, Surge. So you want to decline the auto enrollment? Yeah. All right. What's the last four of your social? 1014. First name? John Bryant. All right. For security purposes, can you verify your address and date of birth for me? Uh, 60326 Cherry Hill Road, Senecaville, Ohio, 43780. My birthday is 12/2/1985. Thank you. All right. So I got that canceled for you, Mr. Bryant. Please be advised the cancellation process does take one to two weeks. It is possible to see the... But then those two weeks, after two weeks you shouldn't see anything else. All righty. All right. Well, is there anything else I can help you with today, Mr. Bryant? Nope, that's it. Thanks for calling Benefits in the Car. I hope you have a great rest of your week. You too. Thank you. See you. Bye-bye.

### **Conversation Format**

Speaker speaker\_0: This stuff benefits in the car, this is mouth, I'm not going to help you.

Speaker speaker\_1: It's always, uh, wanting to un-enroll from your, uh-

Speaker speaker\_0: What staffing company do you work for?

Speaker speaker\_1: Uh, Surge.

Speaker speaker\_0: So you want to decline the auto enrollment?

Speaker speaker\_1: Yeah.

Speaker speaker\_0: All right. What's the last four of your social?

Speaker speaker\_1: 1014.

Speaker speaker\_0: First name?

Speaker speaker\_1: John Bryant.

Speaker speaker\_0: All right. For security purposes, can you verify your address and date of birth for me?

Speaker speaker\_1: Uh, 60326 Cherry Hill Road, Senecaville, Ohio, 43780. My birthday is 12/2/1985.

Speaker speaker\_0: Thank you. All right. So I got that canceled for you, Mr. Bryant. Please be advised the cancellation process does take one to two weeks. It is possible to see the... But then those two weeks, after two weeks you shouldn't see anything else.

Speaker speaker\_1: All righty.

Speaker speaker\_0: All right. Well, is there anything else I can help you with today, Mr. Bryant?

Speaker speaker\_1: Nope, that's it.

Speaker speaker\_0: Thanks for calling Benefits in the Car. I hope you have a great rest of your week.

Speaker speaker\_1: You too. Thank you.

Speaker speaker\_0: See you.

Speaker speaker\_1: Bye-bye.