

Transcript: Malcolm

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thanks for calling Benefits in the Card. This is Malcolm. How can I help you? Hi. I was calling to see, um, do long terms or short, short terms come with them benefits? S... You wanna know if short term comes with benefits? Yes. Long term also. So I wouldn't... I don't know anything about long terms. That's something you have to ask your staffing company directly. What staffing company do you work for? ATNC Healthcare. ATC? Yes. ATNC. Let's see. Yeah, they offering... They offer short term disability. Okay. Just short term, but not long term? Yeah. I wouldn't know about learn- long term. Again, that's something you would have to ask the staffing company directly, but I do know they offer short-term disability. Oh, okay. Okay. All right. Um, and I also... I had got a card. Say that again, ma'am? I had got a, um, Delta card in the mail also, and, and I also got a, um, healthy chair- card in there also. But you say you- That's why I was calling Hello. ... them both- No, I, I'm supposed to get it. I was trying to make sure that was it. Yes, ma'am. Okay. It should say 90 Degree Benefits and American Public Life on them. Do you have them right now? Oh, yes. I have them. Well, they at the house. I don't have them on me. Mm-hmm. But yes, that's what it say. Okay. Well, yeah, those are the right cards. Okay. All right. Thank you. That's all I have. No problem. Thanks for calling Benefits in the Card. Hope you have a great rest of your day. You too. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thanks for calling Benefits in the Card. This is Malcolm. How can I help you?

Speaker speaker_2: Hi. I was calling to see, um, do long terms or short, short terms come with them benefits?

Speaker speaker_1: S... You wanna know if short term comes with benefits?

Speaker speaker_2: Yes. Long term also.

Speaker speaker_1: So I wouldn't... I don't know anything about long terms. That's something you have to ask your staffing company directly. What staffing company do you work for?

Speaker speaker_2: ATNC Healthcare.

Speaker speaker_1: ATC?

Speaker speaker_2: Yes. ATNC.

Speaker speaker_1: Let's see. Yeah, they offering... They offer short term disability.

Speaker speaker_2: Okay. Just short term, but not long term?

Speaker speaker_1: Yeah. I wouldn't know about learn- long term. Again, that's something you would have to ask the staffing company directly, but I do know they offer short-term disability.

Speaker speaker_2: Oh, okay. Okay. All right. Um, and I also... I had got a card.

Speaker speaker_1: Say that again, ma'am?

Speaker speaker_2: I had got a, um, Delta card in the mail also, and, and I also got a, um, healthy chair- card in there also.

Speaker speaker_1: But you say you-

Speaker speaker_2: That's why I was calling

Speaker speaker_3: Hello.

Speaker speaker_1: ... them both-

Speaker speaker_2: No, I, I'm supposed to get it. I was trying to make sure that was it.

Speaker speaker_1: Yes, ma'am.

Speaker speaker_2: Okay.

Speaker speaker_1: It should say 90 Degree Benefits and American Public Life on them. Do you have them right now?

Speaker speaker_2: Oh, yes. I have them. Well, they at the house. I don't have them on me.

Speaker speaker_1: Mm-hmm.

Speaker speaker_2: But yes, that's what it say.

Speaker speaker_1: Okay. Well, yeah, those are the right cards.

Speaker speaker_2: Okay. All right. Thank you. That's all I have.

Speaker speaker_1: No problem. Thanks for calling Benefits in the Card. Hope you have a great rest of your day.

Speaker speaker_2: You too.

Speaker speaker_1: Thank you.