

Transcript: Malcolm

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Full Transcript

Thanks for calling Benefits in the Car. This is Malcom. How can I help you? Yeah, uh, I wanted to, uh, basically, uh, cancel the insurance or whatever. What staffing company do you work for? So American Staff or Corp. Last four of your social. 7824. First name? Dillon. Are you a brand new hire? Yes, sir. You said American Staff or Corp.? Yeah. American Staff or Corp. I'm gonna have to, I'm gonna have to add you in the system. What's your full social? 448-94-7824. You said 448-94-7824? Yeah. Wait, what's your first name? Billy? Yeah. B-I-L-L-O-E. Last name? Adamson. How do you spell that? A-D as in dog, A-M-S-O-N. Adamson. Address? Address? 11082 Meadowlark Lane. Meadowlark is one word. You said meadowlark? Yeah. M-E-A-D-O-W-L-A-R-K. Address? I mean the city. Claremore. How do you spell that? C as in cat, L-A-R-E-M-O-R-E. The state? Oklahoma. Zip code? 740170. Date of birth? 01/27/'89. Email? M-I-L-E, S as in Sam, A-D as in dog, A-M-S as in Sam102@gmail.com. And phone number. 918-780-0608. 81... All right, I got that declined for you, Mr. Adamson. Was there anything else I can help you with today? Nah, that's it. All right, if there's nothing else, thanks for calling Benefits in the Car. I hope you have a great rest of your week. All right, you too, man. Thanks. Thank you.

Conversation Format

Speaker speaker_0: Thanks for calling Benefits in the Car. This is Malcom. How can I help you?

Speaker speaker_1: Yeah, uh, I wanted to, uh, basically, uh, cancel the insurance or whatever.

Speaker speaker_0: What staffing company do you work for?

Speaker speaker_1: So American Staff or Corp.

Speaker speaker_0: Last four of your social.

Speaker speaker_1: 7824.

Speaker speaker_0: First name?

Speaker speaker_1: Dillon.

Speaker speaker_0: Are you a brand new hire?

Speaker speaker_1: Yes, sir.

Speaker speaker_0: You said American Staff or Corp.?

Speaker speaker_1: Yeah. American Staff or Corp.

Speaker speaker_0: I'm gonna have to, I'm gonna have to add you in the system. What's your full social?

Speaker speaker_1: 448-94-7824.

Speaker speaker_0: You said 448-94-7824?

Speaker speaker_1: Yeah.

Speaker speaker_0: Wait, what's your first name? Billy?

Speaker speaker_1: Yeah. B-I-L-L-O-E.

Speaker speaker_0: Last name?

Speaker speaker_1: Adamson.

Speaker speaker_0: How do you spell that?

Speaker speaker_1: A-D as in dog, A-M-S-O-N. Adamson.

Speaker speaker_0: Address? Address?

Speaker speaker_1: 11082 Meadowlark Lane. Meadowlark is one word.

Speaker speaker_0: You said meadowlark?

Speaker speaker_1: Yeah. M-E-A-D-O-W-L-A-R-K.

Speaker speaker_0: Address? I mean the city.

Speaker speaker_1: Claremore.

Speaker speaker_0: How do you spell that?

Speaker speaker_1: C as in cat, L-A-R-E-M-O-R-E.

Speaker speaker_0: The state?

Speaker speaker_1: Oklahoma.

Speaker speaker_0: Zip code?

Speaker speaker_1: 740170.

Speaker speaker_0: Date of birth?

Speaker speaker_1: 01/27/'89.

Speaker speaker_0: Email?

Speaker speaker_1: M-I-L-E, S as in Sam, A-D as in dog, A-M-S as in Sam102@gmail.com.

Speaker speaker_0: And phone number.

Speaker speaker_1: 918-780-0608. 81...

Speaker speaker_0: All right, I got that declined for you, Mr. Adamson. Was there anything else I can help you with today?

Speaker speaker_1: Nah, that's it.

Speaker speaker_0: All right, if there's nothing else, thanks for calling Benefits in the Car. I hope you have a great rest of your week.

Speaker speaker_1: All right, you too, man. Thanks.

Speaker speaker_0: Thank you.