

Transcript: Malcolm

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hey, is this Ms. Brown? Yes. Hey, Ms. Brown. My name is Malcolm. I'm with Benefits in the Card. I'm calling in regards to your enrollment form with Mega4 Staffing Group. Yes, sir. So, it looks like you left your form blank, so we're just calling to verify if you want to get enrolled into the coverage or not. No, this... That's... Hold on. Wait, wait, wait. What's... Can you explain, like, what it is? That's- The health insurance offer through Mega4 Staffing. No, that's okay. All right, that's all I needed from you, Ms. Brown. I hope you have a great weekend. All right, you too. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hey, is this Ms. Brown?

Speaker speaker_2: Yes.

Speaker speaker_1: Hey, Ms. Brown. My name is Malcolm. I'm with Benefits in the Card. I'm calling in regards to your enrollment form with Mega4 Staffing Group.

Speaker speaker_2: Yes, sir.

Speaker speaker_1: So, it looks like you left your form blank, so we're just calling to verify if you want to get enrolled into the coverage or not.

Speaker speaker_2: No, this... That's... Hold on. Wait, wait, wait. What's... Can you explain, like, what it is? That's-

Speaker speaker_1: The health insurance offer through Mega4 Staffing.

Speaker speaker_2: No, that's okay.

Speaker speaker_1: All right, that's all I needed from you, Ms. Brown. I hope you have a great weekend.

Speaker speaker_2: All right, you too.

Speaker speaker_1: Thank you.