

Transcript: Malcolm

Nash-5487565564198912-5889908034158592

Full Transcript

Thanks for calling Benefits in the Card. This is Malcolm. How can I help you? Hi, my name is, uh, Tashi Lotor. I was calling because I, I don't want... I, I don't All right. What's the name of the company you work for? Wagner. What's the last four of your social? 4240. Did you say 4240? Mm-hmm. Let's see, your first name was what again? Tashi. T-A-S-H-I. For security purposes, can you verify your address and date of birth for me? 1390 Birch Street, Macon, Georgia 31204. My birthday is December 29th, 1987. Thank you. All right. So, it looks like you already declined it. I just wanted to make sure because I was... They sent me a message saying about it's going to start coming out of my check. So I just wanted to make sure. Yeah, it's automatic. That's an automatic pay that goes out to new hires. Okay. Was there anything I can help you with today, Ms. Lashashi? No, sir. That was it. Then there's nothing else. All right. Thanks for calling Benefits in the Card. Hope you have a great rest of your week. Same to you. Thank you.

Conversation Format

Speaker speaker_0: Thanks for calling Benefits in the Card. This is Malcolm. How can I help you?

Speaker speaker_1: Hi, my name is, uh, Tashi Lotor. I was calling because I, I don't want... I, I don't

Speaker speaker_2: All right. What's the name of the company you work for?

Speaker speaker_1: Wagner.

Speaker speaker_2: What's the last four of your social?

Speaker speaker_1: 4240.

Speaker speaker_2: Did you say 4240?

Speaker speaker_1: Mm-hmm.

Speaker speaker_2: Let's see, your first name was what again?

Speaker speaker_1: Tashi. T-A-S-H-I.

Speaker speaker_2: For security purposes, can you verify your address and date of birth for me?

Speaker speaker_1: 1390 Birch Street, Macon, Georgia 31204. My birthday is December 29th, 1987.

Speaker speaker_2: Thank you. All right. So, it looks like you already declined it.

Speaker speaker_1: I just wanted to make sure because I was... They sent me a message saying about it's going to start coming out of my check. So I just wanted to make sure.

Speaker speaker_2: Yeah, it's automatic. That's an automatic pay that goes out to new hires.

Speaker speaker_1: Okay.

Speaker speaker_2: Was there anything I can help you with today, Ms. Lashashi?

Speaker speaker_1: No, sir. That was it.

Speaker speaker_2: Then there's nothing else.

Speaker speaker_1: All right.

Speaker speaker_0: Thanks for calling Benefits in the Card. Hope you have a great rest of your week.

Speaker speaker_1: Same to you.

Speaker speaker_2: Thank you.