

Transcript: Malcolm

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hey, is this Mr. Blair? Yeah. Mr. Blair, this is Malcolm with Benefits and a Card. I'm calling in regards to your enrollment form with Site Staffing. What is that? Let's see, it looks like an enrollment form with Site Staffing. Oh, yeah, yeah, yeah, yeah. Okay. So we're just calling to verify if you wanted to get enrolled into the health insurance offered through site or not 'cause you left your form blank. Yeah. So were you going to get enrolled or did you want to decline the coverage? The health insurance? Health insurance offered through Site Staffing. Yes, sir. Uh, that's a job? Uh, it's a staffing company, sir. You went through them to get a job. Yeah. Yeah. I wanted to, yeah. So you didn't select any plans or anything. Do we, you know, what plans you wanted to get enrolled into? Uh, uh, what plans do y'all have? So they offer you medical, free Rx, dental, short-term disability, life insurance, vision, critical illness, group accident, preventative care, behavioral health, and the ID experts. I already, I already got, uh, health insurance. I just thought about that. Yeah, I already got health insurance, uh, through Medicare. Okay. So you don't want the hea- you don't want the health insurance? Mm-mm. No thank you. All right. That's all I needed from you, Mr. Blair. I hope you have a great day, man. All right. You too. Thank you. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hey, is this Mr. Blair?

Speaker speaker_2: Yeah.

Speaker speaker_1: Mr. Blair, this is Malcolm with Benefits and a Card. I'm calling in regards to your enrollment form with Site Staffing.

Speaker speaker_2: What is that?

Speaker speaker_1: Let's see, it looks like an enrollment form with Site Staffing.

Speaker speaker_2: Oh, yeah, yeah, yeah, yeah.

Speaker speaker_1: Okay. So we're just calling to verify if you wanted to get enrolled into the health insurance offered through site or not 'cause you left your form blank.

Speaker speaker_2: Yeah.

Speaker speaker_1: So were you going to get enrolled or did you want to decline the coverage?

Speaker speaker_2: The health insurance?

Speaker speaker_1: Health insurance offered through Site Staffing. Yes, sir.

Speaker speaker_2: Uh, that's a job?

Speaker speaker_1: Uh, it's a staffing company, sir. You went through them to get a job.

Speaker speaker_2: Yeah. Yeah. I wanted to, yeah.

Speaker speaker_1: So you didn't select any plans or anything. Do we, you know, what plans you wanted to get enrolled into?

Speaker speaker_2: Uh, uh, what plans do y'all have?

Speaker speaker_1: So they offer you medical, free Rx, dental, short-term disability, life insurance, vision, critical illness, group accident, preventative care, behavioral health, and the ID experts.

Speaker speaker_2: I already, I already got, uh, health insurance. I just thought about that. Yeah, I already got health insurance, uh, through Medicare.

Speaker speaker_1: Okay. So you don't want the hea- you don't want the health insurance?

Speaker speaker_2: Mm-mm. No thank you.

Speaker speaker_1: All right. That's all I needed from you, Mr. Blair. I hope you have a great day, man.

Speaker speaker_2: All right. You too. Thank you.

Speaker speaker_1: Thank you.