

Transcript: Malcolm

Nash-5465774467629056-6279116987875328

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thanks for calling Benefits by Harnett. This is Malcolm, how can I help you? Yes, I work for Crown and I got a text message saying I need to call this number about benefits. I think you want to get enrolled or you want to decline the coverage? It's for health insurance. Enroll. It's for health insurance. Oh, okay.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thanks for calling Benefits by Harnett. This is Malcolm, how can I help you?

Speaker speaker_2: Yes, I work for Crown and I got a text message saying I need to call this number about benefits.

Speaker speaker_1: I think you want to get enrolled or you want to decline the coverage? It's for health insurance.

Speaker speaker_2: Enroll.

Speaker speaker_1: It's for health insurance.

Speaker speaker_2: Oh, okay.