

Transcript: Malcolm

Nash-5415520136773632-4856819483066368

Full Transcript

Thanks for calling Benefits in a Card. This is Malcolm. How can I help you? Uh, hey, Malcolm. Yeah, I was trying to look up my card information, and I can't do it online. I was wondering if you could help me. What staffing company you work for? Uh, Oxford. What's the last four of your social? 9689. First name? Jared. Last name? Bond. Oh, for security purposes, can you verify your address and date of birth for me? 7839 Bond Drive, Patriot, Indiana 47038. Two 21 67. Thank you. We got your phone number at 812-727-0693. Yeah. And the email is jared.bond.812@gmail.com. That's right. Okay. So which ID class you need? Your medical? Yeah, medical. I'm just running a brief ho while I get those cards for you. Okay, thank you. Thank you. Okay. Are you there, Mr. Bond? Yeah. I just sent that card to your email. It should be from the info at benefitsinacard.com. Okay, uh, all right. I appreciate it. Can you confirm the email address? Let me see if I can... Uh, hold on a second. Let me bring up my email and I will- Mm-hmm. ... uh, see what we got. Sometimes it does go to your spam folder as well. Are there ID cards? Yes, I have it. Uh, it has images on... Yeah, ID cards, MetLife or something. I have a bunch of images. Yep. All right. I have it. Well, I hope you're being able to help you today, Mr. Bond. Uh, hold on now. I lost it. Where the hell did it go? Um, uh, you think I went in... Uh, no, that's it. I think I have it. Well, if there's nothing else, Mr. Bond- Okay, but- ... thanks for calling Benefits in a Card. Have a great rest of your week. Bud, thank you. No problem. Damn it. Where the fuck did it move it to?

Conversation Format

Speaker speaker_0: Thanks for calling Benefits in a Card. This is Malcolm. How can I help you?

Speaker speaker_1: Uh, hey, Malcolm. Yeah, I was trying to look up my card information, and I can't do it online. I was wondering if you could help me.

Speaker speaker_0: What staffing company you work for?

Speaker speaker_1: Uh, Oxford.

Speaker speaker_0: What's the last four of your social?

Speaker speaker_1: 9689.

Speaker speaker_0: First name?

Speaker speaker_1: Jared.

Speaker speaker_0: Last name?

Speaker speaker_1: Bond.

Speaker speaker_0: Oh, for security purposes, can you verify your address and date of birth for me?

Speaker speaker_1: 7839 Bond Drive, Patriot, Indiana 47038. Two 21 67.

Speaker speaker_0: Thank you. We got your phone number at 812-727-0693.

Speaker speaker_1: Yeah.

Speaker speaker_0: And the email is jared.bond.812@gmail.com.

Speaker speaker_1: That's right.

Speaker speaker_0: Okay. So which ID class you need? Your medical?

Speaker speaker_1: Yeah, medical.

Speaker speaker_0: I'm just running a brief ho while I get those cards for you.

Speaker speaker_1: Okay, thank you.

Speaker speaker_0: Thank you.

Speaker speaker_1: Okay.

Speaker speaker_0: Are you there, Mr. Bond?

Speaker speaker_1: Yeah.

Speaker speaker_0: I just sent that card to your email. It should be from the info at benefitsinacard.com.

Speaker speaker_1: Okay, uh, all right. I appreciate it.

Speaker speaker_0: Can you confirm the email address?

Speaker speaker_1: Let me see if I can... Uh, hold on a second. Let me bring up my email and I will-

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: ... uh, see what we got.

Speaker speaker_0: Sometimes it does go to your spam folder as well.

Speaker speaker_1: Are there ID cards? Yes, I have it. Uh, it has images on... Yeah, ID cards, MetLife or something. I have a bunch of images. Yep.

Speaker speaker_0: All right.

Speaker speaker_1: I have it.

Speaker speaker_0: Well, I hope you're being able to help you today, Mr. Bond.

Speaker speaker_1: Uh, hold on now. I lost it. Where the hell did it go? Um, uh, you think I went in... Uh, no, that's it. I think I have it.

Speaker speaker_0: Well, if there's nothing else, Mr. Bond-

Speaker speaker_1: Okay, but-

Speaker speaker_0: ... thanks for calling Benefits in a Card. Have a great rest of your week.

Speaker speaker_1: Bud, thank you.

Speaker speaker_0: No problem.

Speaker speaker_1: Damn it. Where the fuck did it move it to?