

Transcript: Malcolm

Nash-5398498612559872-4539135383519232

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. ... benefits in the car. This is Malcolm. How can I help you? Hey. Um, I, uh, received a text about enrolling in benefits, but I had a few questions. What staffing company? Um, BGHS. And what kind, what kind of questions did you have, ma'am? Um, I was just wondering for the medical benefits, like, what all does it cover? So the medical, I wouldn't be able to tell you specifically what's covered, but it covers doctors, hospitals and prescriptions. Okay. Okay. Okay then. Thank you. Did you have any more questions? If you wanted more detailed questions, I can point you to the carrier directly. Yeah. I, I think... Yeah. Go ahead. I think, I think that... Yeah. Whenever, whenever you're ready, I can give you their phone number. Okay. Let me write it down. Mm-hmm. I'm writing. Right. So, it's American Public Life, is the carrier. And the woman that you will be speaking with is Sandra. Her name... Her phone number is 601- Uh-huh. ... 936- 936? Yes, ma'am. 3287. Okay. Thank you. No problem. Was there anything else I can help you with today? Um, not a little bit. All right. Thanks for calling Benefits in the Car. I hope you have a great rest of your week. All right. Thank you. You too. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: ... benefits in the car. This is Malcolm. How can I help you?

Speaker speaker_2: Hey. Um, I, uh, received a text about enrolling in benefits, but I had a few questions.

Speaker speaker_1: What staffing company?

Speaker speaker_2: Um, BGHS.

Speaker speaker_1: And what kind, what kind of questions did you have, ma'am?

Speaker speaker_2: Um, I was just wondering for the medical benefits, like, what all does it cover?

Speaker speaker_1: So the medical, I wouldn't be able to tell you specifically what's covered, but it covers doctors, hospitals and prescriptions.

Speaker speaker_2: Okay. Okay. Okay then. Thank you.

Speaker speaker_1: Did you have any more questions? If you wanted more detailed questions, I can point you to the carrier directly.

Speaker speaker_2: Yeah. I, I think... Yeah. Go ahead. I think, I think that... Yeah.

Speaker speaker_1: Whenever, whenever you're ready, I can give you their phone number.

Speaker speaker_2: Okay. Let me write it down.

Speaker speaker_1: Mm-hmm.

Speaker speaker_2: I'm writing.

Speaker speaker_1: Right. So, it's American Public Life, is the carrier. And the woman that you will be speaking with is Sandra. Her name... Her phone number is 601-

Speaker speaker_2: Uh-huh.

Speaker speaker_1: ... 936-

Speaker speaker_2: 936?

Speaker speaker_1: Yes, ma'am. 3287.

Speaker speaker_2: Okay. Thank you.

Speaker speaker_1: No problem. Was there anything else I can help you with today?

Speaker speaker_2: Um, not a little bit.

Speaker speaker_1: All right. Thanks for calling Benefits in the Car. I hope you have a great rest of your week.

Speaker speaker_2: All right. Thank you. You too.

Speaker speaker_1: Thank you.