

Transcript: Malcolm

Nash-5306952977793024-4517488261120000

Full Transcript

On the iPad. All right, this is Malcolm. How can I help you? Yeah, I had a, uh, text message from this number. Which one's the text message, sir? Let me see. It says... "Welcome to our Partner Personal UI page." "For your first paycheck, to enroll in benefits, call, call back at this number." Nope, sir, that's an automatic text going out to the new hires, so- Okay. ... letting them know they're getting a job with Partners and letting them know they have 30 days to get enrolled into the health insurance offer through Partner Personnel. It's not required, it's just an option if you want to get enrolled into it. Uh... Well, was there anything else, sir? Oh, so that's for heal- uh, he- healthcare basically? Yes, sir. All right, all right. Thank you. No problem. You have a great rest of your week, sir. All right, you too. Thank you.

Conversation Format

Speaker speaker_0: On the iPad.

Speaker speaker_1: All right, this is Malcolm. How can I help you?

Speaker speaker_2: Yeah, I had a, uh, text message from this number.

Speaker speaker_1: Which one's the text message, sir?

Speaker speaker_2: Let me see. It says... "Welcome to our Partner Personal UI page." "For your first paycheck, to enroll in benefits, call, call back at this number."

Speaker speaker_1: Nope, sir, that's an automatic text going out to the new hires, so-

Speaker speaker_2: Okay.

Speaker speaker_1: ... letting them know they're getting a job with Partners and letting them know they have 30 days to get enrolled into the health insurance offer through Partner Personnel. It's not required, it's just an option if you want to get enrolled into it.

Speaker speaker_2: Uh...

Speaker speaker_1: Well, was there anything else, sir?

Speaker speaker_2: Oh, so that's for heal- uh, he- healthcare basically?

Speaker speaker_1: Yes, sir.

Speaker speaker_2: All right, all right. Thank you.

Speaker speaker_1: No problem. You have a great rest of your week, sir.

Speaker speaker_2: All right, you too.

Speaker speaker_1: Thank you.