

Transcript: Malcolm

Nash-5302362215071744-5150070727819264

Full Transcript

Thanks for calling Business Center Clark. This is Malcolm. How can I help you? Hi. I, I was supposed to call to opt out of the insurance. What staffing company do you work for? Serge. What's the last four of your Social? 2994. First name? Olivia. You a brand new hire? Yep. All right, so I'm gonna have to add you in the system. What's your full Social? 29911 2994. You said 29911- 2994. Can you, how do you spell your first name? O-L-I-V-I-A. Last name? Verne, V as in Victor, E-R-N-E. Your address? 111 Avalon Road, Mount Vernon, Ohio. How do you spell that? A-V-A-L-O-N. And your date of birth? 6/7/06. 6/7. You said 6/7/06? Yep. Email? Overne1226@gmail.com. New phone number? 740-507-4293. That's too many numbers. You said 740-507- 740-507-92, er, 4293. Okay. So 740-507-4293? Yes. All right. I got that declined for you, Ms. Verne. Was there anything else I can help you with today? Nope, that's it. All right. Thanks for calling Business Center Clark. I hope you have a great rest of your week. Thanks. You, too. Thank you.

Conversation Format

Speaker speaker_0: Thanks for calling Business Center Clark. This is Malcolm. How can I help you?

Speaker speaker_1: Hi. I, I was supposed to call to opt out of the insurance.

Speaker speaker_0: What staffing company do you work for?

Speaker speaker_1: Serge.

Speaker speaker_0: What's the last four of your Social?

Speaker speaker_1: 2994.

Speaker speaker_0: First name?

Speaker speaker_1: Olivia.

Speaker speaker_0: You a brand new hire?

Speaker speaker_1: Yep.

Speaker speaker_0: All right, so I'm gonna have to add you in the system. What's your full Social?

Speaker speaker_1: 29911 2994.

Speaker speaker_0: You said 29911-

Speaker speaker_1: 2994.

Speaker speaker_0: Can you, how do you spell your first name?

Speaker speaker_1: O-L-I-V-I-A.

Speaker speaker_0: Last name?

Speaker speaker_1: Verne, V as in Victor, E-R-N-E.

Speaker speaker_0: Your address?

Speaker speaker_1: 111 Avalon Road, Mount Vernon, Ohio.

Speaker speaker_0: How do you spell that?

Speaker speaker_1: A-V-A-L-O-N.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: 6/7/06.

Speaker speaker_2: 6/7.

Speaker speaker_0: You said 6/7/06?

Speaker speaker_1: Yep.

Speaker speaker_0: Email?

Speaker speaker_1: Overne1226@gmail.com.

Speaker speaker_0: New phone number?

Speaker speaker_1: 740-507-4293.

Speaker speaker_0: That's too many numbers. You said 740-507-

Speaker speaker_1: 740-507-92, er, 4293.

Speaker speaker_0: Okay. So 740-507-4293?

Speaker speaker_1: Yes.

Speaker speaker_0: All right. I got that declined for you, Ms. Verne. Was there anything else I can help you with today?

Speaker speaker_1: Nope, that's it.

Speaker speaker_0: All right. Thanks for calling Business Center Clark. I hope you have a great rest of your week.

Speaker speaker_1: Thanks. You, too.

Speaker speaker_0: Thank you.