

Transcript: Malcolm

Nash-5294821513052160-5067643949105152

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. ... in the car 9-1-1, how may I help you? Hi, how are you? Good, how are you? Um, my name is, um, Allassane. A-L-A-S-S-A-N-E and I'm working with ser- Service Starving. So, um, they told me to call, uh, to cancel the insurance if I'm not interested. What's the last four of your social? Um, 6971. Last name? Uh, D-A-Y-E. For security purposes, can you verify your address and date of birth for me? The address? 728 Country... Oh, uh, sorry, um, 8. 728 Countryside Lane, Apartment A11. And I need to see your state, zip code, and your date of birth. Sidney, Ohio, 45365. And your date of birth? Um, date of birth is, um, uh, 5/30/1996. Okay. I just have to decline this, Ms. Allassane. Was there anything else I can help you with today? No, that's all. I just want to cancel the, the insurance. Yeah, I gotta decline it. If there's nothing else, thanks for calling Benefits in the Car. I hope you have a great rest of your week. Um, no, thank you. That's all right. Well, you have a good weekend, Ms. Allassane. Okay, thank you. Mm-hmm. And, um...

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: ... in the car 9-1-1, how may I help you?

Speaker speaker_2: Hi, how are you?

Speaker speaker_1: Good, how are you?

Speaker speaker_2: Um, my name is, um, Allassane. A-L-A-S-S-A-N-E and I'm working with ser- Service Starving. So, um, they told me to call, uh, to cancel the insurance if I'm not interested.

Speaker speaker_1: What's the last four of your social?

Speaker speaker_2: Um, 6971.

Speaker speaker_1: Last name?

Speaker speaker_2: Uh, D-A-Y-E.

Speaker speaker_1: For security purposes, can you verify your address and date of birth for me?

Speaker speaker_2: The address? 728 Country... Oh, uh, sorry, um, 8. 728 Countryside Lane, Apartment A11.

Speaker speaker_1: And I need to see your state, zip code, and your date of birth.

Speaker speaker_2: Sidney, Ohio, 45365.

Speaker speaker_1: And your date of birth?

Speaker speaker_2: Um, date of birth is, um, uh, 5/30/1996.

Speaker speaker_1: Okay. I just have to decline this, Ms. Allassane. Was there anything else I can help you with today?

Speaker speaker_2: No, that's all. I just want to cancel the, the insurance.

Speaker speaker_1: Yeah, I gotta decline it. If there's nothing else, thanks for calling Benefits in the Car. I hope you have a great rest of your week.

Speaker speaker_2: Um, no, thank you. That's all right.

Speaker speaker_1: Well, you have a good weekend, Ms. Allassane.

Speaker speaker_2: Okay, thank you.

Speaker speaker_1: Mm-hmm.

Speaker speaker_2: And, um...