

Transcript: Malcolm

Nash-5257153756315648-5479574274883584

Full Transcript

Hello, I'm just going to place a 10 second hold, this is the company, how can I help you? Yes, how you doing? I'm doing good, how 'bout you? All right, I just received a message from you all. Where's the message say? Somebody enrolled in ME some shit, some stuff- What staffing company you work for us? Yes, it was staffing search. Okay, so it was automatic text congratulating you on the job with Surge and letting you know that you have 30 days to get enrolled into the health insurance or you'll be auto-enrolled into the MEC plan? Oh, well I, I ain't with Surge no more 'cause, um, I'm not working due to, uh, the scam I was on. It's all completed, so that's why. Okay, so if you're no longer with them, you can just ignore that message. It's an automatic message. All right.

Conversation Format

Speaker speaker_0: Hello, I'm just going to place a 10 second hold, this is the company, how can I help you?

Speaker speaker_1: Yes, how you doing?

Speaker speaker_0: I'm doing good, how 'bout you?

Speaker speaker_1: All right, I just received a message from you all.

Speaker speaker_0: Where's the message say?

Speaker speaker_1: Somebody enrolled in ME some shit, some stuff-

Speaker speaker_0: What staffing company you work for us?

Speaker speaker_1: Yes, it was staffing search.

Speaker speaker_0: Okay, so it was automatic text congratulating you on the job with Surge and letting you know that you have 30 days to get enrolled into the health insurance or you'll be auto-enrolled into the MEC plan?

Speaker speaker_1: Oh, well I, I ain't with Surge no more 'cause, um, I'm not working due to, uh, the scam I was on. It's all completed, so that's why.

Speaker speaker_0: Okay, so if you're no longer with them, you can just ignore that message. It's an automatic message.

Speaker speaker_1: All right.