

Transcript: Malcolm

Nash-5223411607879680-6399668143996928

Full Transcript

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, Mr. Desmond. This is Malcolm with Benefits and a Card calling in regards to your enrollment form group. Looks like you selected you wanted to get coverage but then you also selected to not participate, so we're just calling to verify if you wanted to get enrolled or not. Until we hear from you, we will be declining the coverage. If you have any questions, feel free to give us a call back at 1-800-497-4856. We're open 8:00 AM to 8:00 PM Eastern Time Monday through Friday. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_1: Hey, Mr. Desmond. This is Malcolm with Benefits and a Card calling in regards to your enrollment form group. Looks like you selected you wanted to get coverage but then you also selected to not participate, so we're just calling to verify if you wanted to get enrolled or not. Until we hear from you, we will be declining the coverage. If you have any questions, feel free to give us a call back at 1-800-497-4856. We're open 8:00 AM to 8:00 PM Eastern Time Monday through Friday. Thank you and have a great day.