

Transcript: Malcolm

Nash-5207564852969472-4957525547204608

Full Transcript

Hey, I'm Benefits in the Car. This is Malcolm. How can I help you? Yes, sir. I would like to, to, to opt out of the health insurance coverage through, through the, through the Mega 4 Staffing. Through Mega 4 Staffing? Yeah. I'd like to, like, you know- Decline it? I'll click that. Yes, ma'am? Did you decline it for yourself? Yes, sir. Just one minute. 0101. First name? Ariel. Last name? Williams. Okay. For security purposes, can you verify your address and date of birth for me? 1235, um, uh, Norman Drive, Apartment 5C, Eden, North Carolina, 27288. 10/15/1990 is my birthday. Thank you. All right. I got that declined for you, Ms. Williams. Was there anything else I can help you with today? That's all. Thank you so much. No problem. Thanks for calling Benefits in the Car. I hope you have a great rest of your week. All right. You too. Take care.

Conversation Format

Speaker speaker_0: Hey, I'm Benefits in the Car. This is Malcolm. How can I help you?

Speaker speaker_1: Yes, sir. I would like to, to, to opt out of the health insurance coverage through, through the, through the Mega 4 Staffing.

Speaker speaker_0: Through Mega 4 Staffing?

Speaker speaker_1: Yeah. I'd like to, like, you know-

Speaker speaker_0: Decline it?

Speaker speaker_1: I'll click that.

Speaker speaker_0: Yes, ma'am? Did you decline it for yourself?

Speaker speaker_1: Yes, sir. Just one minute. 0101.

Speaker speaker_0: First name?

Speaker speaker_1: Ariel.

Speaker speaker_0: Last name?

Speaker speaker_1: Williams.

Speaker speaker_0: Okay. For security purposes, can you verify your address and date of birth for me?

Speaker speaker_1: 1235, um, uh, Norman Drive, Apartment 5C, Eden, North Carolina, 27288. 10/15/1990 is my birthday.

Speaker speaker_0: Thank you. All right. I got that declined for you, Ms. Williams. Was there anything else I can help you with today?

Speaker speaker_1: That's all. Thank you so much.

Speaker speaker_0: No problem. Thanks for calling Benefits in the Car. I hope you have a great rest of your week.

Speaker speaker_1: All right. You too.

Speaker speaker_0: Take care.