

Transcript: Malcolm

Nash-5163669248458752-5020244477919232

Full Transcript

Thanks for calling Benefits in the Car. This is Malcolm. How can I help you? Oh, yeah, I need to cancel my Benefits through Surge Staffing. Do you need to cancel them or you want to decline them? Decline them, sorry. All right. So last four of your Social? 9771. First name? Joshua. Last name? Monroe. All right. For security purposes, can you verify your address and date of birth for me? Uh, 911 West Van Kampen Road, Austin, Indiana and date of birth is August 8th-- 30th, 1996. Yeah. All right. I got that declined for you, Mr. Monroe. Was there anything else I could help you with today? That'll be it. All right. Thanks for calling Benefits in the Car. Hope you have a great rest of your week, man. You too. Thank you. Thank you.

Conversation Format

Speaker speaker_0: Thanks for calling Benefits in the Car. This is Malcolm. How can I help you?

Speaker speaker_1: Oh, yeah, I need to cancel my Benefits through Surge Staffing.

Speaker speaker_0: Do you need to cancel them or you want to decline them?

Speaker speaker_1: Decline them, sorry.

Speaker speaker_0: All right. So last four of your Social?

Speaker speaker_1: 9771.

Speaker speaker_0: First name?

Speaker speaker_1: Joshua.

Speaker speaker_0: Last name?

Speaker speaker_1: Monroe.

Speaker speaker_0: All right. For security purposes, can you verify your address and date of birth for me?

Speaker speaker_1: Uh, 911 West Van Kampen Road, Austin, Indiana and date of birth is August 8th-- 30th, 1996.

Speaker speaker_0: Yeah. All right. I got that declined for you, Mr. Monroe. Was there anything else I could help you with today?

Speaker speaker_1: That'll be it.

Speaker speaker_0: All right. Thanks for calling Benefits in the Car. Hope you have a great rest of your week, man.

Speaker speaker_1: You too. Thank you.

Speaker speaker_0: Thank you.