

Transcript: Malcolm

Nash-5149246349164544-5076056683888640

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hey, Mr. Adrian, this is Malcolm with Benefits in the Card. I assume that you-- we received an email from you asking about getting your coverage reinstated, and we was just giving you a call back to see if that was something you were interested in. If you have any questions, feel free to give us a call back at 1-800-497-4856. We're open 8:00 AM to 8:00 PM Eastern Time, Monday through Friday. We will be closed tomorrow on Wednesday due to the holidays, and we'll be back open Thursday and Friday. Thank you, and have a great holiday.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_2: Hey, Mr. Adrian, this is Malcolm with Benefits in the Card. I assume that you-- we received an email from you asking about getting your coverage reinstated, and we was just giving you a call back to see if that was something you were interested in. If you have any questions, feel free to give us a call back at 1-800-497-4856. We're open 8:00 AM to 8:00 PM Eastern Time, Monday through Friday. We will be closed tomorrow on Wednesday due to the holidays, and we'll be back open Thursday and Friday. Thank you, and have a great holiday.