

Transcript: Malcolm

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Full Transcript

Thanks for being patient. This is Malcolm. How can I help you? Hello. So, um, I just started with this temp agency and I guess I got a notification saying that I was gonna get auto enrolled in health insurance unless I opt that out and they called this number. What staffing company you work for? WorkSmart. Good. One moment. Sorry. I'm sorry, what was that? You said WorkSmart? Yeah, WorkSmart. Yep. What's the last four of your Social? 0959. First name? Larry. Last name? Vargas. V-A-R-G-A-S. Great. Can you verify your address and date of birth for me? You, um, you said you want me to verify my address and date of birth? Yes, sir. Please. Oh, okay yeah. You're kinda going in and out. All right. 207 Smith Circle, um, 92187. All right. I've got that declined for you, Mr. Vargas. Was there anything else I could help you with today? Nope. That's it. I appreciate it, man. No problem. Thanks for being patient with Cardo. Hope you have a great rest of your week. All right. Thank you. You too. Bye. Thank you. Bye.

Conversation Format

Speaker speaker_0: Thanks for being patient. This is Malcolm. How can I help you?

Speaker speaker_1: Hello. So, um, I just started with this temp agency and I guess I got a notification saying that I was gonna get auto enrolled in health insurance unless I opt that out and they called this number.

Speaker speaker_0: What staffing company you work for?

Speaker speaker_1: WorkSmart.

Speaker speaker_0: Good. One moment. Sorry.

Speaker speaker_1: I'm sorry, what was that?

Speaker speaker_0: You said WorkSmart?

Speaker speaker_1: Yeah, WorkSmart. Yep.

Speaker speaker_0: What's the last four of your Social?

Speaker speaker_1: 0959.

Speaker speaker_0: First name?

Speaker speaker_1: Larry.

Speaker speaker_0: Last name?

Speaker speaker_1: Vargas. V-A-R-G-A-S.

Speaker speaker_0: Great. Can you verify your address and date of birth for me?

Speaker speaker_1: You, um, you said you want me to verify my address and date of birth?

Speaker speaker_0: Yes, sir. Please.

Speaker speaker_1: Oh, okay yeah. You're kinda going in and out. All right. 207 Smith Circle, um, 92187.

Speaker speaker_0: All right. I've got that declined for you, Mr. Vargas. Was there anything else I could help you with today?

Speaker speaker_1: Nope. That's it. I appreciate it, man.

Speaker speaker_0: No problem. Thanks for being patient with Cardo. Hope you have a great rest of your week.

Speaker speaker_1: All right. Thank you. You too. Bye.

Speaker speaker_0: Thank you. Bye.