

Transcript: Malcolm

Nash-5096841374515200-4759339547672576

Full Transcript

Thanks for calling Benefits in the Card. This is Malcolm, how can I help you? Yeah, if I wanted to discuss my bene- I don't have any benefits right now. I'm wanting... I'm trying to go online and it's asking me to, for even a new enroller to actual... I got my employee ID, but I don't have a pa- I don't have a member number. All right. What staffing company do you work for? Robert Half. All right. So we're, we're no longer with Robert Half. Okay. That's the number they gave me. Yeah. We haven't, we haven't been with Robert Half in a long time. Okay. I will let them know that. Thank you. No problem. You have a great weekend. You too. Bye.

Conversation Format

Speaker speaker_0: Thanks for calling Benefits in the Card. This is Malcolm, how can I help you?

Speaker speaker_1: Yeah, if I wanted to discuss my bene- I don't have any benefits right now. I'm wanting... I'm trying to go online and it's asking me to, for even a new enroller to actual... I got my employee ID, but I don't have a pa- I don't have a member number.

Speaker speaker_0: All right. What staffing company do you work for?

Speaker speaker_1: Robert Half.

Speaker speaker_0: All right. So we're, we're no longer with Robert Half.

Speaker speaker_1: Okay. That's the number they gave me.

Speaker speaker_0: Yeah. We haven't, we haven't been with Robert Half in a long time.

Speaker speaker_1: Okay. I will let them know that. Thank you.

Speaker speaker_0: No problem. You have a great weekend.

Speaker speaker_1: You too. Bye.