

Transcript: Malcolm

Nash-5078221037027328-6732080620814336

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hey, Ms. Barbara. This is Malcolm with Benefits and the Card. We just got off the phone with each other. Yeah. Right. So, it looks like there's an issue with their website, so you have to contact, um, 90 Degrees directly to get your ID card shipped to you physically. Okay. Thank you. Do you have their phone number? Yes. Dialing 1-800-833-4296. Yes. And you want to hit option one to speak with a representative. Okay. Thank you. No problem, Miss Barbara. You have a great weekend. You too. Thank you. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hey, Ms. Barbara. This is Malcolm with Benefits and the Card. We just got off the phone with each other.

Speaker speaker_2: Yeah.

Speaker speaker_1: Right. So, it looks like there's an issue with their website, so you have to contact, um, 90 Degrees directly to get your ID card shipped to you physically.

Speaker speaker_2: Okay. Thank you.

Speaker speaker_1: Do you have their phone number?

Speaker speaker_2: Yes.

Speaker speaker_1: Dialing 1-800-833-4296.

Speaker speaker_2: Yes.

Speaker speaker_1: And you want to hit option one to speak with a representative.

Speaker speaker_2: Okay. Thank you.

Speaker speaker_1: No problem, Miss Barbara. You have a great weekend.

Speaker speaker_2: You too.

Speaker speaker_1: Thank you.

Speaker speaker_2: Bye-bye.

Speaker speaker_1: Bye.