Transcript: Malcolm

Nash-5038967954784256-4915907410968576

Full Transcript

Thanks for calling Benefits in a Car. This is Matt. How can I help you? Yes, I, uh, started at a job through your staffing company. Um, uh, they told me I had to call this number to opt out of the benefits. All right. What staffing company do you work for? Carlton Staffing. What's the last four of your social? It's 5277- First name? Marc. Are you a brand new hire? Uh, yes. So I'm about to add you in the system. What's your full social? 638015277. You said Mark as your first name? Yes. Is that M-A-R-K or M-A-R-C? It's M-A-R-K. Last name? Ferguson. F-E-R-G-U-S-O-N. Address? 12519 Newbrook Drive, Houston, Texas 77072. It's Newburg, one word? N-E-W-B- Yeah. ... R-OOK? Okay. Right. And what's the city? Houston. Texas? Yes. And what was the ZIP code? 77072. Yeah. And date of birth? April 19th, 1988. You said April 19th, 1988? Right. And the email? Uh, mrkfer457@protonmail.com. Proton Mail? Yes. And your phone number? 832-961-8076. You said 832-961-8076? Right. Thank you. All right. I've got that decline for you, Mr. Ferguson. Was there anything else I could help you with today? Uh, nope, that's all. All right. There's nothing else. Thanks for calling Benefits in a Car. Hope you have a great weekend, man.

Conversation Format

Speaker speaker_0: Thanks for calling Benefits in a Car. This is Matt. How can I help you?

Speaker speaker_1: Yes, I, uh, started at a job through your staffing company. Um, uh, they told me I had to call this number to opt out of the benefits.

Speaker speaker_0: All right. What staffing company do you work for?

Speaker speaker 1: Carlton Staffing.

Speaker speaker_0: What's the last four of your social?

Speaker speaker_1: It's 5277-

Speaker speaker 0: First name?

Speaker speaker_1: Marc.

Speaker speaker_0: Are you a brand new hire?

Speaker speaker 1: Uh, yes.

Speaker speaker_0: So I'm about to add you in the system. What's your full social?

Speaker speaker_1: 638015277.

Speaker speaker_0: You said Mark as your first name?

Speaker speaker_1: Yes.

Speaker speaker_0: Is that M-A-R-K or M-A-R-C?

Speaker speaker_1: It's M-A-R-K.

Speaker speaker_0: Last name?

Speaker speaker_1: Ferguson. F-E-R-G-U-S-O-N.

Speaker speaker_0: Address?

Speaker speaker_1: 12519 Newbrook Drive, Houston, Texas 77072.

Speaker speaker_0: It's Newburg, one word? N-E-W-B-

Speaker speaker_1: Yeah.

Speaker speaker_0: ... R-OOK? Okay.

Speaker speaker_1: Right.

Speaker speaker_0: And what's the city?

Speaker speaker_1: Houston.

Speaker speaker_0: Texas?

Speaker speaker_1: Yes.

Speaker speaker_0: And what was the ZIP code?

Speaker speaker_1: 77072.

Speaker speaker_0: Yeah. And date of birth?

Speaker speaker_1: April 19th, 1988.

Speaker speaker_0: You said April 19th, 1988?

Speaker speaker_1: Right.

Speaker speaker_0: And the email?

Speaker speaker_1: Uh, mrkfer457@protonmail.com.

Speaker speaker_0: Proton Mail?

Speaker speaker_1: Yes.

Speaker speaker_0: And your phone number?

Speaker speaker_1: 832-961-8076.

Speaker speaker_0: You said 832-961-8076?

Speaker speaker_1: Right.

Speaker speaker_0: Thank you. All right. I've got that decline for you, Mr. Ferguson. Was there anything else I could help you with today?

Speaker speaker_1: Uh, nope, that's all.

Speaker speaker_0: All right. There's nothing else. Thanks for calling Benefits in a Car. Hope you have a great weekend, man.