

Transcript: Malcolm

Nash-5029706275274752-5642387889897472

Full Transcript

Thanks for calling Benefits in the Card. This is Malcolm. How can I help you? Um, yeah, I was calling to opt out of the health insurance. All right. What staffing company do you work for? Um, Surge Staffing. What's the last four of your social? 1243. First name? Robin. Last name? Wintersteen. All right. For security purposes can you verify your address and date of birth for me? 1906 Huntington Circle, Brunswick, Ohio 44212 and 04241981. Thank you. All right. I've got that decline for you, Ms. Weinstein- Wintersteen. All right. Is there anything else I can get for you today? Nope, that was it. All right. Thanks for calling Benefits in the Card. Hope you have a great rest of your week. Same to you too. Bye. See you, bye.

Conversation Format

Speaker speaker_0: Thanks for calling Benefits in the Card. This is Malcolm. How can I help you?

Speaker speaker_1: Um, yeah, I was calling to opt out of the health insurance.

Speaker speaker_0: All right. What staffing company do you work for?

Speaker speaker_1: Um, Surge Staffing.

Speaker speaker_0: What's the last four of your social?

Speaker speaker_1: 1243.

Speaker speaker_0: First name?

Speaker speaker_1: Robin.

Speaker speaker_0: Last name?

Speaker speaker_1: Wintersteen.

Speaker speaker_0: All right. For security purposes can you verify your address and date of birth for me?

Speaker speaker_1: 1906 Huntington Circle, Brunswick, Ohio 44212 and 04241981.

Speaker speaker_0: Thank you. All right. I've got that decline for you, Ms. Weinstein-Wintersteen.

Speaker speaker_1: All right.

Speaker speaker_0: Is there anything else I can get for you today?

Speaker speaker_1: Nope, that was it.

Speaker speaker_0: All right. Thanks for calling Benefits in the Card. Hope you have a great rest of your week.

Speaker speaker_1: Same to you too. Bye.

Speaker speaker_0: See you, bye.