

## **Transcript: Malcolm**

**Nash-5012355728064512-6178797441826816**

### **Full Transcript**

Hello, thank you for calling and reaching- Your call may be monitored or voice recorded for quality assurance purposes. ... the voicemail of Mary. Thank you for reaching out to me and actually caring about me. But I'm obviously not available to speak to you, so please leave a message. Hey, Ms. Addison. This is Malcolm with Benefits in the Card calling in regards to your enrollment form with Hospitality Staffing Solutions. Looks like you selected you wanted coverage but then also selected to not participate, and we were just calling to verify if you wanted to get enrolled into any coverage or not. Until we hear from you, we will be declining the coverage. You do have 30 days from the date you receive your first paycheck to get enrolled in any coverage. If you have any questions, feel free to give us a call back at 1-800-497-4856. We're open 8:00 AM to 8:00 PM Eastern Time, Monday through Friday. Thank you, and have a great day.

### **Conversation Format**

Speaker speaker\_0: Hello, thank you for calling and reaching-

Speaker speaker\_1: Your call may be monitored or voice recorded for quality assurance purposes.

Speaker speaker\_0: ... the voicemail of Mary. Thank you for reaching out to me and actually caring about me. But I'm obviously not available to speak to you, so please leave a message.

Speaker speaker\_2: Hey, Ms. Addison. This is Malcolm with Benefits in the Card calling in regards to your enrollment form with Hospitality Staffing Solutions. Looks like you selected you wanted coverage but then also selected to not participate, and we were just calling to verify if you wanted to get enrolled into any coverage or not. Until we hear from you, we will be declining the coverage. You do have 30 days from the date you receive your first paycheck to get enrolled in any coverage. If you have any questions, feel free to give us a call back at 1-800-497-4856. We're open 8:00 AM to 8:00 PM Eastern Time, Monday through Friday. Thank you, and have a great day.