

Transcript: Malcolm

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Full Transcript

Thanks for calling Benefits in the Car. This is Malcolm. How can I help you? Hey. How you doing, Malcolm? I'm doing good. How about you? I'm doing good. My name is Aisha Roberts. I'm an employee with ACC, and I received this text message saying, "Congrats on your job with ACC. You have 30 days from your first paycheck to enroll. Call, call Benefits in the Car." And they gave me your number to enroll before your window closes. What is this for? Health insurance offered through ACC. Oh. So do I pay for it? Yes, ma'am. You'll pay, it'll come out of your paycheck weekly if you were to get enrolled. Oh yeah, no. I don't want to do that because... How much would you guys be charging? It depends on what you get enrolled into. The plans all have different prices. Uh-huh. I see. Um, let me think about it and then I'll give a call back. Okay. Okay, thank you. You have 30 days from whenever you received your first paycheck. Right. I just got my first one last week. All right. Well, was there anything else I can help you with today, ma'am? Uh, no. Well, if there's nothing else, thanks for calling Benefits in the Car. Hope you have a great rest of your week. You too. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Thanks for calling Benefits in the Car. This is Malcolm. How can I help you?

Speaker speaker_1: Hey. How you doing, Malcolm?

Speaker speaker_0: I'm doing good. How about you?

Speaker speaker_1: I'm doing good. My name is Aisha Roberts. I'm an employee with ACC, and I received this text message saying, "Congrats on your job with ACC. You have 30 days from your first paycheck to enroll. Call, call Benefits in the Car." And they gave me your number to enroll before your window closes. What is this for?

Speaker speaker_0: Health insurance offered through ACC.

Speaker speaker_1: Oh. So do I pay for it?

Speaker speaker_0: Yes, ma'am. You'll pay, it'll come out of your paycheck weekly if you were to get enrolled.

Speaker speaker_1: Oh yeah, no. I don't want to do that because... How much would you guys be charging?

Speaker speaker_0: It depends on what you get enrolled into. The plans all have different prices.

Speaker speaker_1: Uh-huh. I see. Um, let me think about it and then I'll give a call back.

Speaker speaker_0: Okay.

Speaker speaker_1: Okay, thank you.

Speaker speaker_0: You have 30 days from whenever you received your first paycheck.

Speaker speaker_1: Right. I just got my first one last week.

Speaker speaker_0: All right. Well, was there anything else I can help you with today, ma'am?

Speaker speaker_1: Uh, no.

Speaker speaker_0: Well, if there's nothing else, thanks for calling Benefits in the Car. Hope you have a great rest of your week.

Speaker speaker_1: You too. Bye-bye.

Speaker speaker_0: Bye.