

Transcript: Malcolm

Nash-4996780024348672-6535890144804864

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 638-1873 . Hey, Mr. Lyles. This is Malcolm with Benefits and a Card calling in regards to your enrollment form with MAU. Looks like you selected both Stay Healthy plans. You're only eligible to pick one. I'm calling to verify which one of those you wanted to get enrolled into. And if we hear from you, we will begin enrolling you into the cheaper of the two. If you wanted to make any changes, feel free to give us a call back at 886-5373. We're open 8:00 AM to 8:00 PM Eastern Time, Monday through Friday. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 638-1873 .

Speaker speaker_1: Hey, Mr. Lyles. This is Malcolm with Benefits and a Card calling in regards to your enrollment form with MAU. Looks like you selected both Stay Healthy plans. You're only eligible to pick one. I'm calling to verify which one of those you wanted to get enrolled into. And if we hear from you, we will begin enrolling you into the cheaper of the two. If you wanted to make any changes, feel free to give us a call back at 886-5373. We're open 8:00 AM to 8:00 PM Eastern Time, Monday through Friday. Thank you and have a great day.