

Transcript: Malcolm

Nash-4981981811752960-6186784764116992

Full Transcript

Thanks for calling Benefits in the Car. This is Malcolm. How can I help you? Hi. I was just trying to enroll in some benefits, and it told me to call you guys. All right. What staffing company do you work for? Um, Integriti- Integriti Staffing. What's the last four of your social? 8442... First name? Michaela. Last name? Buczkiewicz. How do you spell that, the last name? B-U-C-Z-K-I-E-W-I-C-Z. All right. For security purposes, can you verify your address and date of birth for me? Mm-hmm. 232 Gillwood Drive, Bolingbrook, Illinois 60440 and June 8th, 2002. Yes. I got your phone number, 708-770-9601. Correct. I got your email as well, which is michaela8@gmail.com. Correct. So are you a rehire by any chance? Yeah. All right. So before I can get you enrolled, I'm gonna have to do an eligibility review. Okay. Typically it takes 24 to 48 hours. We will be closed tomorrow, so most likely I will get back to you Monday. Okay. But once I hear back, I will contact you and let you know if you're eligible to get enrolled or not. Okay. All right. Well, was there anything else I could help you with today, Miss Michaela? Oh no, that was it. That was it. All right. If there's nothing else, thanks for calling Benefits in the Car, and I hope you have a great weekend. Thank you. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Thanks for calling Benefits in the Car. This is Malcolm. How can I help you?

Speaker speaker_1: Hi. I was just trying to enroll in some benefits, and it told me to call you guys.

Speaker speaker_0: All right. What staffing company do you work for?

Speaker speaker_1: Um, Integriti- Integriti Staffing.

Speaker speaker_0: What's the last four of your social?

Speaker speaker_1: 8442...

Speaker speaker_0: First name?

Speaker speaker_1: Michaela.

Speaker speaker_0: Last name?

Speaker speaker_1: Buczkiewicz.

Speaker speaker_0: How do you spell that, the last name?

Speaker speaker_1: B-U-C-Z-K-I-E-W-I-C-Z.

Speaker speaker_0: All right. For security purposes, can you verify your address and date of birth for me?

Speaker speaker_1: Mm-hmm. 232 Gillwood Drive, Bolingbrook, Illinois 60440 and June 8th, 2002.

Speaker speaker_0: Yes. I got your phone number, 708-770-9601.

Speaker speaker_1: Correct.

Speaker speaker_0: I got your email as well, which is michaela8@gmail.com.

Speaker speaker_1: Correct.

Speaker speaker_0: So are you a rehire by any chance?

Speaker speaker_1: Yeah.

Speaker speaker_0: All right. So before I can get you enrolled, I'm gonna have to do an eligibility review.

Speaker speaker_1: Okay.

Speaker speaker_0: Typically it takes 24 to 48 hours. We will be closed tomorrow, so most likely I will get back to you Monday.

Speaker speaker_1: Okay.

Speaker speaker_0: But once I hear back, I will contact you and let you know if you're eligible to get enrolled or not.

Speaker speaker_1: Okay.

Speaker speaker_0: All right. Well, was there anything else I could help you with today, Miss Michaela?

Speaker speaker_1: Oh no, that was it. That was it.

Speaker speaker_0: All right. If there's nothing else, thanks for calling Benefits in the Car, and I hope you have a great weekend.

Speaker speaker_1: Thank you. Bye-bye.

Speaker speaker_0: Bye.