

Transcript: Malcolm

Nash-4964261307924480-5566659871162368

Full Transcript

... is in the product in now, but how can I help you? Uh, yes. I'd like to make a payment. Which part of the company do you work for? MAU. What's the last four of your Social? 6093. First name? David. Last name? Kelly. For security purposes, can you verify your address and date of birth for me? 757 Kingsville Valley Drive, Moore, South Carolina, uh, 29369, 11/1/62. Thank you. So would you like your phone number 864-597-9631? Yes, sir. And then the email is DKelly2123@bellasouth.net? Yes, sir. Thank you. Right. Are you aware that this is the last directed payment that you'll be able to make? Yes. Uh, uh, when will that last until, because I'm going to go back to working tomorrow? It'll do you last... It'll be for one just last week. Okay. Okay. Three, two. Is the address that's on file the same one for the card? Yes, sir. All right. I'm ready for the card number. Yeah, it's a Visa card. It's, uh, 4737 0330 4055 9844. And the CVC number? 689. And an expiration date? 11/27. Oh, that's 6108 is on there. Okay, sir. Okay. And that payment just won't... You should get the receipt inside of your email. All right. Uh, do... Would you have a confirmation number for me? I think it was like MAU something. Yes, sir. Whenever you're ready. Okay, go ahead. MAU-185. 185. 3BK. 3BK. 9... I mean, P9K9. P9K9. Okay. Sounds great. MAU-1853BKT9K9. Okay. I got that. Okay. Well, then, can I help you today, Mr. Kelly? That's it. Okay. Here's the card, hope you have a great rest of your week, man. Thanks, bro. Appreciate it.

Conversation Format

Speaker speaker_0: ... is in the product in now, but how can I help you?

Speaker speaker_1: Uh, yes. I'd like to make a payment.

Speaker speaker_0: Which part of the company do you work for?

Speaker speaker_1: MAU.

Speaker speaker_0: What's the last four of your Social?

Speaker speaker_1: 6093.

Speaker speaker_0: First name?

Speaker speaker_1: David.

Speaker speaker_0: Last name?

Speaker speaker_1: Kelly.

Speaker speaker_0: For security purposes, can you verify your address and date of birth for me?

Speaker speaker_1: 757 Kingsville Valley Drive, Moore, South Carolina, uh, 29369, 11/1/62.

Speaker speaker_0: Thank you. So would you like your phone number 864-597-9631?

Speaker speaker_1: Yes, sir.

Speaker speaker_0: And then the email is DKelly2123@bellasouth.net?

Speaker speaker_1: Yes, sir.

Speaker speaker_0: Thank you. Right. Are you aware that this is the last directed payment that you'll be able to make?

Speaker speaker_1: Yes. Uh, uh, when will that last until, because I'm going to go back to working tomorrow?

Speaker speaker_0: It'll do you last... It'll be for one just last week.

Speaker speaker_1: Okay. Okay.

Speaker speaker_0: Three, two. Is the address that's on file the same one for the card?

Speaker speaker_1: Yes, sir.

Speaker speaker_0: All right. I'm ready for the card number.

Speaker speaker_1: Yeah, it's a Visa card. It's, uh, 4737 0330 4055 9844.

Speaker speaker_0: And the CVC number?

Speaker speaker_1: 689.

Speaker speaker_0: And an expiration date?

Speaker speaker_1: 11/27. Oh, that's 6108 is on there.

Speaker speaker_0: Okay, sir.

Speaker speaker_1: Okay.

Speaker speaker_0: And that payment just won't... You should get the receipt inside of your email.

Speaker speaker_1: All right. Uh, do... Would you have a confirmation number for me? I think it was like MAU something.

Speaker speaker_0: Yes, sir. Whenever you're ready.

Speaker speaker_1: Okay, go ahead.

Speaker speaker_0: MAU-185.

Speaker speaker_1: 185.

Speaker speaker_0: 3BK.

Speaker speaker_1: 3BK.

Speaker speaker_0: 9... I mean, P9K9.

Speaker speaker_1: P9K9. Okay. Sounds great.

Speaker speaker_0: MAU-1853BKT9K9.

Speaker speaker_1: Okay. I got that. Okay.

Speaker speaker_0: Well, then, can I help you today, Mr. Kelly?

Speaker speaker_1: That's it.

Speaker speaker_0: Okay. Here's the card, hope you have a great rest of your week, man.

Speaker speaker_1: Thanks, bro. Appreciate it.