

Transcript: Malcolm

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thanks for calling Benefits in the Card. This is Malcolm, how can I help you? Hi, Malcolm. So I am new to this insurance. Um, I just, uh, I want to get an annual checkup, and I had some blood work done. I, I wanted to check with you if it's covered by my new insurance. It's, um, I guess it's not multi-plan. It's like 90 Degrees or something like this. So the plan that you carry is 90 Degree Benefits? Yeah. All right, so I wouldn't be able to tell you what exactly is covered because we're not the carrier. You want to reach out to 90 Degree Benefits directly. I can give you that phone number if you'd like. Oh, gotcha. Um. All right, sure. Go ahead. It's 1-800-833-4296. 4296. Okay. And you want to hit option one to speak with a representative. All right. Thank you so much for your help. No problem. If you have any more questions, feel free to give us a call back. We're open to 8:00 PM Eastern Time. All right. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thanks for calling Benefits in the Card. This is Malcolm, how can I help you?

Speaker speaker_2: Hi, Malcolm. So I am new to this insurance. Um, I just, uh, I want to get an annual checkup, and I had some blood work done. I, I wanted to check with you if it's covered by my new insurance. It's, um, I guess it's not multi-plan. It's like 90 Degrees or something like this.

Speaker speaker_1: So the plan that you carry is 90 Degree Benefits?

Speaker speaker_2: Yeah.

Speaker speaker_1: All right, so I wouldn't be able to tell you what exactly is covered because we're not the carrier. You want to reach out to 90 Degree Benefits directly. I can give you that phone number if you'd like.

Speaker speaker_2: Oh, gotcha. Um. All right, sure. Go ahead.

Speaker speaker_1: It's 1-800-833-4296.

Speaker speaker_2: 4296. Okay.

Speaker speaker_1: And you want to hit option one to speak with a representative.

Speaker speaker_2: All right. Thank you so much for your help.

Speaker speaker_1: No problem. If you have any more questions, feel free to give us a call back. We're open to 8:00 PM Eastern Time.

Speaker speaker_2: All right. Thank you.