

## **Transcript: Malcolm**

**Nash-4952724625899520-6447942193856512**

### **Full Transcript**

You call has been forwarded to an automated voice messaging system. Your call is being recorded for quality assurance purposes. 561-302-3266 is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. Hey, Mr. Phillip. This is Malcolm with Benefits in the Car calling in regards to your enrollment form with BG Staffing. It looks like you selected you wanted coverage, but then you also selected that you want to not participate. So we're calling to verify if you want to get enrolled into the coverage or not. Until we hear from you, we will be declining the coverage. If you have any questions, feel free to give us a call back at 1-800-497-4856. We're open 8:00 AM to 8:00 PM Eastern Time, Monday through Friday. Thank you and have a great day.

### **Conversation Format**

Speaker speaker\_0: You call has been forwarded to an automated voice messaging system. Your call is being recorded for quality assurance purposes. 561-302-3266 is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options.

Speaker speaker\_1: Hey, Mr. Phillip. This is Malcolm with Benefits in the Car calling in regards to your enrollment form with BG Staffing. It looks like you selected you wanted coverage, but then you also selected that you want to not participate. So we're calling to verify if you want to get enrolled into the coverage or not. Until we hear from you, we will be declining the coverage. If you have any questions, feel free to give us a call back at 1-800-497-4856. We're open 8:00 AM to 8:00 PM Eastern Time, Monday through Friday. Thank you and have a great day.