

Transcript: Malcolm

Nash-4913974080389120-5294550956326912

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. ... benefits in the card. This is Malcolm, how can I help you? Uh, uh, I'm Marian Watts. Only I received a text message for a prior benefits enrollment. What is it? It's health insurance offered through your staffing company. Ah, okay. How- Were, were you, were you interested in getting enrolled? Who will... It's health insurance offered through your staffing company. Okay. What is the company for the health insurance? Uh, we have... What staffing company do you work for, ma'am? Okay. So how, how much the monthly payment for that? It depends on what staffing company do you work for, ma'am. Oh, okay, okay. Okay. Okay, sir, I, I call you back maybe before 5:00, because I want to ask my husband because for now, he is covered for me, but he want to retire. Maybe I will get that one. Okay. We're open till 8:00 PM Eastern Time. All right. I will call back, okay? All right. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: ... benefits in the card. This is Malcolm, how can I help you?

Speaker speaker_2: Uh, uh, I'm Marian Watts. Only I received a text message for a prior benefits enrollment. What is it?

Speaker speaker_1: It's health insurance offered through your staffing company.

Speaker speaker_2: Ah, okay. How-

Speaker speaker_1: Were, were you, were you interested in getting enrolled?

Speaker speaker_2: Who will...

Speaker speaker_1: It's health insurance offered through your staffing company.

Speaker speaker_2: Okay. What is the company for the health insurance?

Speaker speaker_1: Uh, we have... What staffing company do you work for, ma'am?

Speaker speaker_2: Okay. So how, how much the monthly payment for that?

Speaker speaker_1: It depends on what staffing company do you work for, ma'am.

Speaker speaker_2: Oh, okay, okay. Okay. Okay, sir, I, I call you back maybe before 5:00, because I want to ask my husband because for now, he is covered for me, but he want to retire. Maybe I will get that one.

Speaker speaker_1: Okay. We're open till 8:00 PM Eastern Time.

Speaker speaker_2: All right. I will call back, okay?

Speaker speaker_1: All right.

Speaker speaker_2: Thank you.