Transcript: Malcolm Nash-4894781572169728-4913851394736128

Full Transcript

Thanks for calling Benefits in the Card. This is Malcolm, how can I help you? How are you doing? Uh, my name is Antoine Harris. I... just HR, and I know, I think that, uh... 'Cause I, you know, I wanted to go get a......................... I wanted to make sure I, you know, I have everything I needed. It's just that I... What was your first name? What was your first name, sir? Can you hear me? Oh, I'm sorry. Antoine, A-n-t-i... Okay. For security purposes, can you verify your address and date of birth for me? I got you. I'm picking up for you. Say that again, sir. You're breaking up as you talk. Okay, am I break- Okay, yeah, I'm sorry. I'm sorry. It's the... That... Give me one second, I'm on without the little area. Mm-hmm. Okay. All right. Can you hear me a little more, uh, clear? Yeah, you're still breaking up. Back when I have a little bit more, uh, signal. You say you're gonna call back?

Conversation Format

Speaker speaker_0: Thanks for calling Benefits in the Card. This is Malcolm, how can I help you?

Speaker speaker_1: How are you doing? Uh, my name is Antoine Harris. I... just HR, and I know, I think that, uh... 'Cause I, you know, I wanted to go get a......................... I wanted to make sure I, you know, I have everything I needed. It's just that I...

Speaker speaker_0: What was your first name? What was your first name, sir?

Speaker speaker_1: Can you hear me? Oh, I'm sorry. Antoine, A-n-t-i...

Speaker speaker_0: Okay. For security purposes, can you verify your address and date of birth for me?

Speaker speaker_1: I got you. I'm picking up for you.

Speaker speaker_0: Say that again, sir. You're breaking up as you talk.

Speaker speaker_1: Okay, am I break- Okay, yeah, I'm sorry. I'm sorry. It's the... That... Give me one second, I'm on without the little area.

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: Okay. All right. Can you hear me a little more, uh, clear?

Speaker speaker_0: Yeah, you're still breaking up.

Speaker speaker_1: Back when I have a little bit more, uh, signal.

Speaker speaker_0: You say you're gonna call back?