

## **Transcript: Malcolm**

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### **Full Transcript**

Welcome to Viscom Benefits in a Card. This is Malcolm, how can I help you? Hello? Viscom Benefits in a Card, this is Malcolm, how can I help you? Yeah, I got your missed call here so I just wanted to know, did you call me today? Did they leave you a voicemail? Hmm? Leave a voice mail? Did they, did they leave you a vo- No. What staffing company do you work for? You said what? What staffing company do you work for? Missed call. What staffing company do you work for, sir? I didn't get that. I said I, uh, I, I got your missed call here. Yes, sir. It was most likely to deal with your staffing. What staffing company do you work for?

### **Conversation Format**

Speaker speaker\_0: Welcome to Viscom Benefits in a Card. This is Malcolm, how can I help you?

Speaker speaker\_1: Hello?

Speaker speaker\_0: Viscom Benefits in a Card, this is Malcolm, how can I help you?

Speaker speaker\_1: Yeah, I got your missed call here so I just wanted to know, did you call me today?

Speaker speaker\_0: Did they leave you a voicemail?

Speaker speaker\_1: Hmm? Leave a voice mail?

Speaker speaker\_0: Did they, did they leave you a vo-

Speaker speaker\_1: No.

Speaker speaker\_0: What staffing company do you work for?

Speaker speaker\_1: You said what?

Speaker speaker\_0: What staffing company do you work for?

Speaker speaker\_1: Missed call.

Speaker speaker\_0: What staffing company do you work for, sir?

Speaker speaker\_1: I didn't get that. I said I, uh, I, I got your missed call here.

Speaker speaker\_0: Yes, sir. It was most likely to deal with your staffing. What staffing company do you work for?