

Transcript: Malcolm

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Full Transcript

Hi, this is Malcolm. How can I help you? Hi. I was calling 'cause I did receive, um, a message about the Partners Personal from my first check. And I did want to know what was that message for? So, what did the message say, ma'am? Uh, one second. Mm-hmm. It says, "Welcome to Partners Personal. You have 30 days from your first paycheck to enroll in benefits." And then it says to call this number. So, that's an automatic text going out to new hires from Partners Personnel letting them know that they have 30 days to get enrolled into the health insurance offered through Partners Personal. Yeah, because I, I was working with them but I ended up leaving the job due to, um, a situation that I couldn't make it to the job. And I came to their office where I was working at, and they told me that I had to go to the Partners Personal to be able to pick up my first check. So, this... So, that didn't have anything to do with like a check. That's for the health... That's, that's... You're probably just in an automatic text. They had... Since you were working there, you just probably got put in the automatic chat. But that's... It has nothing to do with your paycheck. It's for health insurance offered through Partners, Partners Personnel. Oh, all right, all right. Thank you. No problem. You have a great day. You too.

Conversation Format

Speaker speaker_0: Hi, this is Malcolm. How can I help you?

Speaker speaker_1: Hi. I was calling 'cause I did receive, um, a message about the Partners Personal from my first check. And I did want to know what was that message for?

Speaker speaker_0: So, what did the message say, ma'am?

Speaker speaker_1: Uh, one second.

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: It says, "Welcome to Partners Personal. You have 30 days from your first paycheck to enroll in benefits." And then it says to call this number.

Speaker speaker_0: So, that's an automatic text going out to new hires from Partners Personnel letting them know that they have 30 days to get enrolled into the health insurance offered through Partners Personal.

Speaker speaker_1: Yeah, because I, I was working with them but I ended up leaving the job due to, um, a situation that I couldn't make it to the job. And I came to their office where I was

working at, and they told me that I had to go to the Partners Personal to be able to pick up my first check.

Speaker speaker_0: So, this... So, that didn't have anything to do with like a check. That's for the health... That's, that's... You're probably just in an automatic text. They had... Since you were working there, you just probably got put in the automatic chat. But that's... It has nothing to do with your paycheck. It's for health insurance offered through Partners, Partners Personnel.

Speaker speaker_1: Oh, all right, all right. Thank you.

Speaker speaker_0: No problem. You have a great day.

Speaker speaker_1: You too.