

Transcript: Malcolm

Nash-4819199635537920-4830315715543040

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thanks for calling Benefits in a Card. This is Malcolm. How can I help you? Yeah. Good afternoon, Malcolm. Uh, my name is William London and, uh, I just got a message on my phone about a, calling about enrollment for benefits. What, what staffing company do you work for? Uh, Partners Personnel. So that's just a text message congratulating you on getting a job and letting you know that you have 30 days to get enrollment to the health insurance offered through Partners Personnel if you wanted to. Oh, I already got health insurance. I'm good on that. That's what the text was for, sir. Okay. Was this a help? Okay.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thanks for calling Benefits in a Card. This is Malcolm. How can I help you?

Speaker speaker_2: Yeah. Good afternoon, Malcolm. Uh, my name is William London and, uh, I just got a message on my phone about a, calling about enrollment for benefits.

Speaker speaker_1: What, what staffing company do you work for?

Speaker speaker_2: Uh, Partners Personnel.

Speaker speaker_1: So that's just a text message congratulating you on getting a job and letting you know that you have 30 days to get enrollment to the health insurance offered through Partners Personnel if you wanted to.

Speaker speaker_2: Oh, I already got health insurance. I'm good on that.

Speaker speaker_1: That's what the text was for, sir.

Speaker speaker_2: Okay. Was this a help? Okay.