

## **Transcript: Malcolm**

**Nash-4801842818629632-5456537836896256**

### **Full Transcript**

Thanks for calling Benefits in the Card. This is Malcolm. How can I help you? Um, yes. I'm calling because I was trying to figure out, uh, what, what are the benefits with, um, Partners Personnel 'cause they had me send here text message. So it's for health insurance. So that's why I'm asking you questions. And they called this number. It said who? It's a health insurance offer. Health insurance offered through Partners Personnel. It'll be taken outta your paycheck weekly. Okay. Well... Hello? This Alan. Yeah, yeah. No, I'm listening, I'm listening. No, I was just trying to figure out what the benefits or whatever. That was it. That was, uh, it's just health, health insurance that'll be taken out, uh, outta our check. If, if I all do get it? If you wanna get enrolled, yes, sir, it'd be health insurance offered through Partners Personnel. Okay. How, how much, how much would it be? How much are you saying this is? It depends on what you get enrolled into. Okay. Uh. I can pull up the account if you wanted to get enrolled. Uh, not right now. I'm gonna need y'all to call, I'm gonna give you a call back. I'm gonna give you the number a call back after I leave here. Okay. So just so you know, you do have 30 days from the date you receive your first paycheck to get enrolled in any coverage. Okay. All right. Well, is there anything else that you had I can help you with today, sir? Um, no. I appreciate it. No problem. If there's nothing else, thanks for calling Benefits in the Card. I hope you have a great rest of your week. You too. See you.

### **Conversation Format**

Speaker speaker\_0: Thanks for calling Benefits in the Card. This is Malcolm. How can I help you?

Speaker speaker\_1: Um, yes. I'm calling because I was trying to figure out, uh, what, what are the benefits with, um, Partners Personnel 'cause they had me send here text message. So it's for health insurance.

Speaker speaker\_0: So that's why I'm asking you questions.

Speaker speaker\_1: And they called this number. It said who?

Speaker speaker\_0: It's a health insurance offer. Health insurance offered through Partners Personnel. It'll be taken outta your paycheck weekly.

Speaker speaker\_1: Okay. Well...

Speaker speaker\_0: Hello?

Speaker speaker\_1: This Alan. Yeah, yeah. No, I'm listening, I'm listening. No, I was just trying to figure out what the benefits or whatever. That was it. That was, uh, it's just health, health insurance that'll be taken out, uh, outta our check. If, if I all do get it?

Speaker speaker\_0: If you wanna get enrolled, yes, sir, it'd be health insurance offered through Partners Personnel.

Speaker speaker\_1: Okay. How, how much, how much would it be? How much are you saying this is?

Speaker speaker\_0: It depends on what you get enrolled into.

Speaker speaker\_1: Okay. Uh.

Speaker speaker\_0: I can pull up the account if you wanted to get enrolled.

Speaker speaker\_1: Uh, not right now. I'm gonna need y'all to call, I'm gonna give you a call back. I'm gonna give you the number a call back after I leave here.

Speaker speaker\_0: Okay. So just so you know, you do have 30 days from the date you receive your first paycheck to get enrolled in any coverage.

Speaker speaker\_1: Okay.

Speaker speaker\_0: All right. Well, is there anything else that you had I can help you with today, sir?

Speaker speaker\_1: Um, no. I appreciate it.

Speaker speaker\_0: No problem. If there's nothing else, thanks for calling Benefits in the Card. I hope you have a great rest of your week.

Speaker speaker\_1: You too.

Speaker speaker\_0: See you.