

Transcript: Malcolm

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hey, is this Ms. Michelle? Yeah, who's calling? This is Malcolm with Benefits in a Card. I'm calling in regards to get enrollment form with BZ Staffing. Yes. How you doing? I'm doing good. How about you? I'm doing good. So it looks like you selected you wanted coverage but then also selected to not participate. So we were just calling to verify if you wanted to get enrolled or decline the coverage? Oh, are you someone for insurance? Yes, ma'am, through BZ Staffing. Oh, yeah, yeah, yeah. I don't want to participate. Yeah. All right. That's all I needed from you, Ms. Michelle. I hope you have a great rest of your week. Okay. You as well. Thank you. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hey, is this Ms. Michelle?

Speaker speaker_2: Yeah, who's calling?

Speaker speaker_1: This is Malcolm with Benefits in a Card. I'm calling in regards to get enrollment form with BZ Staffing.

Speaker speaker_2: Yes. How you doing?

Speaker speaker_1: I'm doing good. How about you?

Speaker speaker_2: I'm doing good.

Speaker speaker_1: So it looks like you selected you wanted coverage but then also selected to not participate. So we were just calling to verify if you wanted to get enrolled or decline the coverage?

Speaker speaker_2: Oh, are you someone for insurance?

Speaker speaker_1: Yes, ma'am, through BZ Staffing.

Speaker speaker_2: Oh, yeah, yeah, yeah. I don't want to participate. Yeah.

Speaker speaker_1: All right. That's all I needed from you, Ms. Michelle. I hope you have a great rest of your week.

Speaker speaker_2: Okay. You as well.

Speaker speaker_1: Thank you.

Speaker speaker_2: Thank you.