

Transcript: Malcolm

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello? Hey, this Mr. Kenner? Yeah. Hey, Mr. Kenner. This is Malcolm with Benefits in the Card. I'm calling in regards to your enrollment form with BG Staffing Group. Yes. So it looks like you selected you wanted the virtual primary care, but then you also selected to not participate. So we're just calling to verify if you want to get enrolled into the coverage or not. Um, no, sir. All right. Well, that's all I needed from you, Mr. Packo. Hope you have a great day, man. Okay. And you said this is from, uh, BG Staffing or For- Workforce? Yes, sir. Okay. All right. Thank you. Oh, no problem. All right.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hello?

Speaker speaker_2: Hey, this Mr. Kenner?

Speaker speaker_1: Yeah.

Speaker speaker_2: Hey, Mr. Kenner. This is Malcolm with Benefits in the Card. I'm calling in regards to your enrollment form with BG Staffing Group.

Speaker speaker_1: Yes.

Speaker speaker_2: So it looks like you selected you wanted the virtual primary care, but then you also selected to not participate. So we're just calling to verify if you want to get enrolled into the coverage or not.

Speaker speaker_1: Um, no, sir.

Speaker speaker_2: All right. Well, that's all I needed from you, Mr. Packo. Hope you have a great day, man.

Speaker speaker_1: Okay. And you said this is from, uh, BG Staffing or For- Workforce?

Speaker speaker_2: Yes, sir.

Speaker speaker_1: Okay. All right.

Speaker speaker_2: Thank you.

Speaker speaker_1: Oh, no problem.

Speaker speaker_2: All right.