

## **Transcript: Malcolm**

**Nash-4675484938190848-5759381809709056**

### **Full Transcript**

Hello. I'm, I'm calling for the, uh, HSS, um, health keeping. Are you wanting to get enrolled into the health insurance offered through HSS? Uh, yes, sir. Okay. What's the last four of your social? 9388. Did you say 93888? I mean, 9388? Yeah. First name? Anthony. Last name? Jiminez with a G. For security purposes, can you verify your address and date of birth for me? It is December 20, 1991. And then the address? It is 6247 Lamar Drive. And city, state, and zip code? Uh, state is Florida, city Jacksonville, and the zip code is three, um, 32244. Good. So we got like a phone number, 904-450-3834? Yes, sir. Like a email at stuffffsite@gmail.com? Yes, sir, with three f's, three f's. With three f's? Yeah, it is stuffff, f-f-f, S-T-U-F-F-F. Thank you. All right. So it looks like you're already enrolled in the coverage, you're just waiting for the first deduction to happen. Excuse me? I said it looks like you're already enrolled in the coverage, you're just waiting for the first deduction to happen. Okay. And, um, is there any... is there any, um, staffing that I could get in contact with, like, to speak over the, um, coverages and, and things? What do you mean? Uh, do I just get, like, uh, health coverage, like basic health coverage, or is that covers on- So right now, so you got enrolled into the dental, the life insurance and the preventative care plan. Okay. Okay, yeah. Yeah. That's exactly what I was, uh, I had in mind. All right. Was, was there anything else I could help you with today, Mr. Anthony? Uh, that'll be all. Thank you so much. No problem. If there's nothing else, thanks for calling Beneficienta Card Health. You have a great rest of your week. Have a great day too and- Thank you. ... and a great week as well. Thank you, Mr. Anthony. Thank you.

### **Conversation Format**

Speaker speaker\_0: Hello. I'm, I'm calling for the, uh, HSS, um, health keeping.

Speaker speaker\_1: Are you wanting to get enrolled into the health insurance offered through HSS?

Speaker speaker\_0: Uh, yes, sir.

Speaker speaker\_1: Okay. What's the last four of your social?

Speaker speaker\_0: 9388.

Speaker speaker\_1: Did you say 93888? I mean, 9388?

Speaker speaker\_0: Yeah.

Speaker speaker\_1: First name?

Speaker speaker\_0: Anthony.

Speaker speaker\_1: Last name?

Speaker speaker\_0: Jiminez with a G.

Speaker speaker\_1: For security purposes, can you verify your address and date of birth for me?

Speaker speaker\_0: It is December 20, 1991.

Speaker speaker\_1: And then the address?

Speaker speaker\_0: It is 6247 Lamar Drive.

Speaker speaker\_1: And city, state, and zip code?

Speaker speaker\_0: Uh, state is Florida, city Jacksonville, and the zip code is three, um, 32244.

Speaker speaker\_1: Good. So we got like a phone number, 904-450-3834?

Speaker speaker\_0: Yes, sir.

Speaker speaker\_1: Like a email at stuffffsite@gmail.com?

Speaker speaker\_0: Yes, sir, with three f's, three f's.

Speaker speaker\_1: With three f's?

Speaker speaker\_0: Yeah, it is stuffff, f-f-f, S-T-U-F-F-F.

Speaker speaker\_1: Thank you. All right. So it looks like you're already enrolled in the coverage, you're just waiting for the first deduction to happen.

Speaker speaker\_0: Excuse me?

Speaker speaker\_1: I said it looks like you're already enrolled in the coverage, you're just waiting for the first deduction to happen.

Speaker speaker\_0: Okay. And, um, is there any... is there any, um, staffing that I could get in contact with, like, to speak over the, um, coverages and, and things?

Speaker speaker\_1: What do you mean?

Speaker speaker\_0: Uh, do I just get, like, uh, health coverage, like basic health coverage, or is that covers on-

Speaker speaker\_1: So right now, so you got enrolled into the dental, the life insurance and the preventative care plan.

Speaker speaker\_0: Okay. Okay, yeah. Yeah. That's exactly what I was, uh, I had in mind.

Speaker speaker\_1: All right. Was, was there anything else I could help you with today, Mr. Anthony?

Speaker speaker\_0: Uh, that'll be all. Thank you so much.

Speaker speaker\_1: No problem. If there's nothing else, thanks for calling Beneficienta Card Health. You have a great rest of your week.

Speaker speaker\_0: Have a great day too and-

Speaker speaker\_1: Thank you.

Speaker speaker\_0: ... and a great week as well.

Speaker speaker\_1: Thank you, Mr. Anthony.

Speaker speaker\_0: Thank you.