

Transcript: Malcolm

Nash-4670379012833280-5714054052495360

Full Transcript

Thanks for calling Benefits in a Car. This is Malcolm. How can I help you? Yes, how you doing? I'm doing good. How about you? Uh, uh, my name is Andre Wilson. I was calling because, uh, I never get a chance, uh, to accept the insurance or decline the insurance, so they gave me this number to call. What staffing company do you work for? Uh, Eminent Staff. Say that again, sir. Eminent Staff. Eminent Staff? Yeah, E-M-I. And do you have another name? Another name? Yes, sir. Well, I can give you my social. It should pop up, pull it up. What's the last four? 6232. First name? Andre Wilson. Emistent? Yes. Okay. For security purposes, can you verify your address and date of birth for me? Uh, address 305 Chapman Street in Northern Mississippi. Birthday 04/05/1980. Okay. So we got your phone number 662-336-0916... 18? Yes. And your email is valeneza03w- Valeneza. Yeah. Yeah, that's it. ...20@gmail.com? Yes. All right. Well, you want to decline the coverage or you want to get enrolled? Uh, I want to decline it. Yeah. All right. I declined that for you, Mr. Wilson. Was there anything else I can help you with today? Uh, that's it. If there's nothing else, thanks for calling Benefits in a Car. I hope you have a great rest of your week. Thank you. You have a good day. Thank you. All right.

Conversation Format

Speaker speaker_0: Thanks for calling Benefits in a Car. This is Malcolm. How can I help you?

Speaker speaker_1: Yes, how you doing?

Speaker speaker_0: I'm doing good. How about you?

Speaker speaker_1: Uh, uh, my name is Andre Wilson. I was calling because, uh, I never get a chance, uh, to accept the insurance or decline the insurance, so they gave me this number to call.

Speaker speaker_0: What staffing company do you work for?

Speaker speaker_1: Uh, Eminent Staff.

Speaker speaker_0: Say that again, sir.

Speaker speaker_1: Eminent Staff.

Speaker speaker_0: Eminent Staff?

Speaker speaker_1: Yeah, E-M-I.

Speaker speaker_0: And do you have another name?

Speaker speaker_1: Another name?

Speaker speaker_0: Yes, sir.

Speaker speaker_1: Well, I can give you my social. It should pop up, pull it up.

Speaker speaker_0: What's the last four?

Speaker speaker_1: 6232.

Speaker speaker_0: First name?

Speaker speaker_1: Andre Wilson.

Speaker speaker_0: Emistent?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. For security purposes, can you verify your address and date of birth for me?

Speaker speaker_1: Uh, address 305 Chapman Street in Northern Mississippi. Birthday 04/05/1980.

Speaker speaker_0: Okay. So we got your phone number 662-336-0916... 18?

Speaker speaker_1: Yes.

Speaker speaker_0: And your email is valeneza03w-

Speaker speaker_1: Valeneza.

Speaker speaker_0: Yeah.

Speaker speaker_1: Yeah, that's it.

Speaker speaker_0: ...20@gmail.com?

Speaker speaker_1: Yes.

Speaker speaker_0: All right. Well, you want to decline the coverage or you want to get enrolled?

Speaker speaker_1: Uh, I want to decline it.

Speaker speaker_0: Yeah. All right. I declined that for you, Mr. Wilson. Was there anything else I can help you with today?

Speaker speaker_1: Uh, that's it.

Speaker speaker_0: If there's nothing else, thanks for calling Benefits in a Car. I hope you have a great rest of your week.

Speaker speaker_1: Thank you. You have a good day.

Speaker speaker_0: Thank you.

Speaker speaker_1: All right.